

s47F

From: s47F
Sent: Wednesday, 5 May 2021 1:00 PM
To: s47F
Cc: s47E(d)
Subject: RE: World Immunisation Week- April 24 - 30 [SEC=OFFICIAL]

Hi s47F – have just sent a meeting request for the 13th while there was still space in the calendars.

Regards

s47F

s47F

A/g Director
Social Media & Non-Campaign Strategies

Australian Government Department of Health
s47F @health.gov.au

Location: Sirius Building 3.N.126
PO Box 9848, Canberra ACT 2601, Australia

Follow on: [Twitter](#) | [Facebook](#) | [Pinterest](#) | [YouTube](#)

The Department of Health acknowledges the Traditional Custodians of Australia and their continued connection to land, sea and community. We pay our respects to all Elders past and present.

From: s47F
Sent: Tuesday, 4 May 2021 6:07 PM
To: s47F
Cc: s47F ; s47E(d)
Subject: Re: World Immunisation Week- April 24 - 30 [SEC=OFFICIAL]

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Hi s47F

No problem at all! Great, we'll lock that in. Can you please add myself and s47F
s47F ([@twitter.com](#)) to the invite for the 13th?

s47F

Thanks and speak soon,

s47F

On Thu, Apr 29, 2021 at 2:29 PM s47F <[REDACTED]> wrote:

Hi s47F

Apologies I thought I had replied and just found this in my drafts :/

Thursday 13 May is best for us. I will send a WebEx invite as we are only able to hold video conferences through this platform. If you can let me know who I need to invite that would be great.

s47F

s47F

s47F

Finally, we reported Craig Kelly's account (the MP who has been banned from Facebook and Insta for spreading COVID misinformation) as we noticed that all of the COVID misinformation is now going to his Twitter account but we were advised that the account didn't breach the Twitter guidelines (email attached). Is there a way we can escalate this?

Thanks

s47F

s47F

Assistant Director – Social Media – National Incident Room

Australian Government Department of Health

s47F [@health.gov.au](https://www.health.gov.au)

Location: Sirius Building

PO Box 9848, Canberra ACT 2601, Australia

The Department of Health acknowledges the traditional owners of country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to elders both past and present.

Making flexibility work - if you receive an email from me outside of normal business hours, I'm sending it at a time that suits me. Unless I reach out to you via phone or text, I'm not expecting you to read or reply until normal business hours.

From s47F [@twitter.com](https://twitter.com)>

Sent: Wednesday, 28 April 2021 5:08 PM

To: s47F [@health.gov.au](https://www.health.gov.au)>; s47F [@health.gov.au](https://www.health.gov.au)>

Subject: Re: World Immunisation Week- April 24 - 30

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s47F

s22

s22

[REDACTED]

[REDACTED]

[REDACTED]

s22

[REDACTED]

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THE FREEDOM OF INFORMATION ACT 1982
BY THE DEPARTMENT OF HEALTH AND AGED CARE

[REDACTED]

s47F

s22

s47F

[@twitter.com](#)

s22

Hi s47F

s22

[REDACTED]

s22

s47

s22

s47F

s22

s47F

[@twitter.com](#)

s22

Hey s47F

s22

s47

s47

[REDACTED]

s22

[REDACTED]

s22

[REDACTED]

s47F

[REDACTED]

--



s47F

[REDACTED]

s47F

[REDACTED]

s47F [@twitter.com](#) s47F

[REDACTED]



[REDACTED]

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BY THE DEPARTMENT OF HEALTH AND AGED CARE

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s47F

[REDACTED]

s47F

[REDACTED]

s47F [@twitter.com](#) s47F

[REDACTED]



[REDACTED]

--



s47F

[@twitter.com](#) s47F

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s47F

s47F [@twitter.com](#) s47F

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BY THE DEPARTMENT OF HEALTH AND AGED CARE

s47F

From: Twitter Support <support@twitter.com>
Sent: Thursday, 8 April 2021 2:18 PM
To: s47E(d)
Subject: We've got your report about s47F
[ref:00DA0000000K0A8.5004w000027jJ1Y:ref]

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.



Hello,

We appreciate you letting us know about this. Please give us a moment to have a person on our support team review it. We'll be back in touch soon.

Thanks,

Twitter

2021-04-08 04:18

ref:00DA0000000K0A8.5004w000027jJ1Y:ref

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Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103

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THE FREEDOM OF INFORMATION ACT 1982
BY THE DEPARTMENT OF HEALTH AND AGED CARE

s47F

From: Twitter Support <support@twitter.com>
Sent: Tuesday, 27 April 2021 9:23 AM
To: s47E(d)
Subject: We've got your report about @CraigKellyMP 0205462546
[ref:00DA0000000K0A8.5004w000028ZUrtref]

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Hello,

We appreciate you letting us know about this. Please give us a moment to have a person on our support team review it. We'll be back in touch soon.

Reported Tweet

FACEBOOK : BLOOD ON THEIR HANDS

FaceBook's censorship of the science and the evidence on Ivermectin and Covid early treatments - is killing people.
Those making these censorship decisions at Facebook have blood on their hands. [...]

Thanks,

Twitter

2021-04-26 23:22

ref:00DA0000000K0A8.5004w000028ZUrt:ref

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Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103

s47F

From: Twitter Support <support@twitter.com>
Sent: Sunday, 18 July 2021 1:24 PM
To: s47E(d)
Subject: We've got your report about s47F
[ref:00DA0000000K0A8.5004w00002BZnCR:ref]

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.



Hello,

We appreciate you letting us know about this. Please give us a moment to have a person on our support team review it. We'll be back in touch soon.

Reported Tweet

@healthgovau [...]

Thanks,

Twitter

2021-07-18 03:23

ref:00DA0000000K0A8.5004w00002BZnCR:ref

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Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103

s47F

From: Twitter Support <support@twitter.com>
Sent: Tuesday, 3 August 2021 3:27 PM
To: s47E(d)
Subject: We've got your report about @CraigKellyMP 0222475221
[ref:00DA0000000K0A8.5004w00002CTzoN:ref]

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.



Hello,

We appreciate you letting us know about this. Please give us a moment to have a person on our support team review it. We'll be back in touch soon.

Reported Tweet


Looking desperate & running out of ideas

Mistake after mistake

Constant scaremongering

Harming people's mental health with endless lockdowns

Raw abuse of Police power

Ignoring Israeli  experience

Destroying lives & NSW economy

SHAME Gladys SHAME

Time to resign !! [...]

Thanks,

Twitter

2021-08-03 05:27

ref:00DA0000000K0A8.5004w00002CTzoN:ref

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Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103

s47F

From: Twitter Support <support@twitter.com>
Sent: Saturday, 7 August 2021 2:46 PM
To: s47E(d)
Subject: We've got your report about s47F
[ref:00DA0000000K0A8.5004w00002CRQAp:ref]

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.



Hello,

We appreciate you letting us know about this. Please give us a moment to have a person on our support team review it. We'll be back in touch soon.

Reported Tweet

@healthgovau Soon in Australia [...]

Thanks,

Twitter

2021-08-07 04:46

ref:00DA0000000K0A8.5004w00002CRQAp:ref

[Help](#) | [Privacy](#)

Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103

s47F

From: Twitter Support <support@twitter.com>
Sent: Thursday, 2 December 2021 12:41 PM
To: s47E(d)
Subject: We've got your report about s47F
[ref:00DA0000000K0A8.5004w00002HNALq:ref]

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.



Hello,

We appreciate you letting us know about this. Please give us a moment to have a person on our support team review it. We'll be back in touch soon.

Reported Tweet

@healthgovau You whole country is a joke. The best thing that could happen to Australia is China invade and take over. The people would have more freedoms than they do now. It would be a easy take over because it appears you all chicken shit cowards.

Thanks,

Twitter

2021-12-02 01:40

ref:00DA0000000K0A8.5004w00002HNALq:ref

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Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103

s47F

From: Twitter Support <support@twitter.com>
Sent: Monday, 15 November 2021 4:21 PM
To: s47E(d)
Subject: We've got your report about s47F
[ref:00DA0000000K0A8.5004w00002GhDwc:ref]

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.



Hello,

We appreciate you letting us know about this. Please give us a moment to have a person on our support team review it. We'll be back in touch soon.

Reported Tweet

@healthgovau suicide just went up

Thanks,

Twitter

2021-11-15 05:21

ref:00DA0000000K0A8.5004w00002GhDwc:ref

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s47F

From: Twitter Support <support@twitter.com>
Sent: Thursday, 8 April 2021 2:25 PM
To: s47E(d)
Subject: We have an answer about s47F [ref:_00DA0K0A8._5004w27j1Y:ref]

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Hello,

We're writing to let you know that after reviewing the available information, we didn't find a violation of [our rules](#) in the content you reported.

We appreciate that you let us know what happened, and encourage you to reach out again in the future if you see any potential violations.

Thanks,

Twitter

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ref:_00DA0K0A8._5004w27j1Y:ref

s47F

From: Twitter Support <support@twitter.com>
Sent: Tuesday, 27 April 2021 10:06 AM
To: s47E(d)
Subject: We have an answer about @CraigKellyMP 0205462546 [ref:_00DA0K0A8._5004w28ZUrt:ref]

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.



Hello,

We're writing to let you know that after reviewing the available information, we didn't find a violation of [our rules](#) in the content you reported.

We appreciate that you let us know what happened, and encourage you to reach out again in the future if you see any potential violations.

Thanks,

Twitter

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ref:_00DA0K0A8._5004w28ZUrt:ref

s47F

From: Twitter Support <support@twitter.com>
Sent: Sunday, 18 July 2021 5:08 PM
To: s47E(d)
Subject: We have an answer about s47F [ref:_00DA0K0A8._5004w2BZnCR:ref]

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Hello,

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We appreciate that you let us know what happened, and encourage you to reach out again in the future if you see any potential violations.

Thanks,

Twitter

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ref:_00DA0K0A8._5004w2BZnCR:ref

s47F

From: Twitter Support <support@twitter.com>
Sent: Tuesday, 20 July 2021 3:06 PM
To: s47E(d)
Subject: We have an answer about s47F [ref:_00DA0K0A8._5004w2BaW4f:ref]

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Hello,

We're writing to let you know that after reviewing the available information, we didn't find a violation of [our rules](#) in the content you reported.

We appreciate that you let us know what happened, and encourage you to reach out again in the future if you see any potential violations.

Thanks,

Twitter

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ref:_00DA0K0A8._5004w2BaW4f:ref

s47F

From: Twitter Support <support@twitter.com>
Sent: Saturday, 7 August 2021 3:06 PM
To: s47E(d)
Subject: We have an answer about s47F [ref:_00DA0K0A8._5004w2CRQAp:ref]

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Hello,

We're writing to let you know that after reviewing the available information, we didn't find a violation of [our rules](#) in the content you reported.

We appreciate that you let us know what happened, and encourage you to reach out again in the future if you see any potential violations.

Thanks,

Twitter

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ref:_00DA0K0A8._5004w2CRQAp:ref

s47F

From: Twitter Support <support@twitter.com>
Sent: Saturday, 23 October 2021 11:21 AM
To: s47E(d)
Subject: We have an answer about s47F [ref:_00DA0K0A8._5004w2FakYe:ref]

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Hello,

We're writing to let you know that after reviewing the available information, we didn't find a violation of [our rules](#) in the content you reported.

We appreciate that you let us know what happened, and encourage you to reach out again in the future if you see any potential violations.

Thanks,

Twitter

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ref:_00DA0K0A8._5004w2FakYe:ref

s47F

From: Twitter Support <support@twitter.com>
Sent: Thursday, 2 December 2021 1:46 PM
To: s47E(d)
Subject: We have an answer about s47F [ref:_00DA0K0A8._5004w2HNALq:ref]

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.



Hello,

We're writing to let you know that after reviewing the available information, we didn't find a violation of [our rules](#) in the content you reported.

We appreciate that you let us know what happened, and encourage you to reach out again in the future if you see any potential violations.

Thanks,

Twitter

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Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103



ref:_00DA0K0A8._5004w2HNALq:ref

s47F

From: s47F
Sent: Friday, 13 January 2023 2:53 PM
To: s47F
Cc: s47F; s47E(d) s47F @pmc.gov.au
Subject: RE: Instagram account that appears to be taken over [SEC=OFFICIAL]

Ok thanks, I will make sure I grab the permalink next time. I am so used to just reporting spam that I didn't think about the permalink. Apologies.

s47F

Assistant Director
Social Media Manager
Social Media and Communication Strategies Section

Communication and Change Branch | People, Communication and Parliamentary Division
Australian Government Department of Health and Aged Care

E: s47F @health.gov.au

P: s47F

Location: Sirius Building, 3.S.205
PO Box 9848, Canberra ACT 2601, Australia

Follow on: [Facebook](#) | [Instagram](#) | [LinkedIn](#) | [Twitter](#) | [YouTube](#)

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From: s47F @meta.com>
Sent: Friday, 13 January 2023 2:50 PM
To: s47F @health.gov.au>
Cc: s47F @ato.gov.au>; s47F
s47F @servicesaustralia.gov.au>; s47E(d) @health.gov.au>
Subject: Re: Instagram account that appears to be taken over [SEC=OFFICIAL]

All good, I've got the post and comment now.

Have flagged this with the team just waiting on a response/action. Will be in touch.

Thanks,



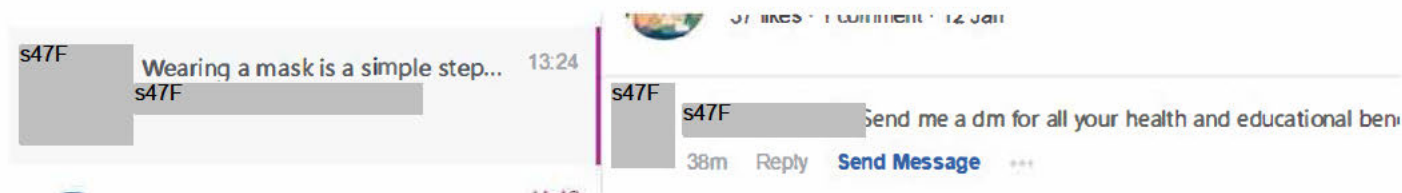
s47F

From: s47F @health.gov.au>
Date: Friday, 13 January 2023 at 2:05 pm
To: s47F @meta.com>
Cc: s47F @ato.gov.au>; s47F
s47F @servicesaustralia.gov.au>; s47E(d) @health.gov.au>
Subject: RE: Instagram account that appears to be taken over [SEC=OFFICIAL]

This Message Is From an External Sender

I reported the comment so it disappeared from the page but this is the post it was on:

s47F [redacted] can still see it in our Business Suite but I can't access the comment itself :/ is there a back way to get this comment on your end if you have the post?



For some reason I can't log onto Insta for health on my phone to see it that way...problem for another day!

s47F

Assistant Director
Social Media Manager
Social Media and Communication Strategies Section

Communication and Change Branch | People, Communication and Parliamentary Division
Australian Government Department of Health and Aged Care

E: s47F [@health.gov.au](mailto:s47F@health.gov.au)

P: s47F

Location: Sirius Building, 3.S.205
PO Box 9848, Canberra ACT 2601, Australia

Follow on: [Facebook](#) | [Instagram](#) | [LinkedIn](#) | [Twitter](#) | [YouTube](#)

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From: s47F [<s47F@meta.com>](mailto:s47F@meta.com)
Sent: Friday, 13 January 2023 1:55 PM
To: s47F [<s47F@health.gov.au>](mailto:s47F@health.gov.au)
Cc: s47F [<s47F@ato.gov.au>](mailto:s47F@ato.gov.au); s47F [<s47F@servicesaustralia.gov.au>](mailto:s47F@servicesaustralia.gov.au); s47E(d) [<s47E\(d\)@health.gov.au>](mailto:s47E(d)@health.gov.au)
Subject: Re: Instagram account that appears to be taken over [SEC=OFFICIAL]

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Thanks for flagging, can you share the links they are posting across if available?

Thanks,

 Meta

s47F

From: s47F [<s47F@health.gov.au>](mailto:s47F@health.gov.au)
Date: Friday, 13 January 2023 at 1:51 pm

To: s47F [redacted] <[\[redacted\]@meta.com](mailto:[redacted]@meta.com)>
Cc: s47F [redacted] <[\[redacted\]@ato.gov.au](mailto:[redacted]@ato.gov.au)>, s47F [redacted]
s47F [redacted] <[\[redacted\]@servicesaustralia.gov.au](mailto:[redacted]@servicesaustralia.gov.au)>, s47E(d) [redacted] <[\[redacted\]@health.gov.au](mailto:[redacted]@health.gov.au)>
Subject: Instagram account that appears to be taken over [SEC=OFFICIAL]

This Message Is From an External Sender

Hi s47F [redacted]

This appears to be an account that has been taken over and then posting for people to DM for health advice and Aus Gov grants. Grateful if the team can look into this please.

s47F [redacted] - seems to be a legit account that has been taken over.



s47F [redacted]

12 minutes ago

Send me a dm for all your health and educational benefits from Australia government

Thanks

s47F [redacted]

s47F [redacted]

Assistant Director
Social Media Manager
Social Media and Communication Strategies Section

Communication and Change Branch | People, Communication and Parliamentary Division
Australian Government Department of Health and Aged Care

E: s47F [redacted] <[\[redacted\]@health.gov.au](mailto:[redacted]@health.gov.au)>
s47F [redacted]

Location: Sirius Building, 3.S.205
PO Box 9848, Canberra ACT 2601, Australia

Follow on: [Facebook](#) | [Instagram](#) | [LinkedIn](#) | [Twitter](#) | [YouTube](#)

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s47F

From: s47F
Sent: Friday, 6 January 2023 9:38 AM
To: s47F
Cc: s47E(d) s47F
Subject: RE: Facebook scam group - Health Pass [SEC=OFFICIAL]

Thanks s47F amazing. And sorry for bombarding you with so many things. If some of the items are not for you, please let me know who I can contact. Now that s47F has left, you get all our attention 😊

s47F

Assistant Director
 Social Media Manager
 Social Media and Communication Strategies Section

Communication and Change Branch | People, Communication and Parliamentary Division
 Australian Government Department of Health and Aged Care

E: s47F @health.gov.au
 s47F

Location: Sirius Building, 3.S.205
 PO Box 9848, Canberra ACT 2601, Australia

Follow on: [Facebook](#) | [Instagram](#) | [LinkedIn](#) | [Twitter](#) | [YouTube](#)

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From: s47F @meta.com>
Sent: Friday, 6 January 2023 8:03 AM
To: s47F @health.gov.au>
Cc: s47E(d) @health.gov.au>
Subject: Re: Facebook scam group - Health Pass [SEC=OFFICIAL]

Hi s47F

Confirming this has been taken down.

Thanks,

 Meta

s47F

From: s47F @meta.com>
Date: Thursday, 5 January 2023 at 1:21 pm
To: s47F @health.gov.au>
Cc: s47E(d) @health.gov.au>
Subject: Re: Facebook scam group - Health Pass [SEC=OFFICIAL]

Hey s47F

Have flagged this with the team to review, and they will take action.

Thanks,

 Meta

s47F

From: s47F <[REDACTED]@health.gov.au>
Date: Thursday, 5 January 2023 at 1:12 pm
To: s47F <[REDACTED]@meta.com>
Cc: s47E(d) <[REDACTED]@health.gov.au>
Subject: Facebook scam group - Health Pass [SEC=OFFICIAL]

This Message Is From an External Sender

Hey s47F

Sorry another one, there is a group which says it provides free vaccine certificates and QR codes to people. Can you please liaise with Meta to have this closed for promoting false information. Permalink to group:

<https://www.facebook.com/groups/715260592908601/discussion/preview>

Thanks

s47F

s47F

Assistant Director
 Social Media Manager
 Social Media and Communication Strategies Section

Communication and Change Branch | People, Communication and Parliamentary Division
 Australian Government Department of Health and Aged Care

E: s47F <[REDACTED]@health.gov.au>

s47F

Location: Sirius Building, 3.S.205
 PO Box 9848, Canberra ACT 2601, Australia

Follow on: [Facebook](#) | [Instagram](#) | [LinkedIn](#) | [Twitter](#) | [YouTube](#)

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