



Monthly Program Statistics 2022–23

This report contains monthly statistics for the Voucher Scheme component of the hearing service program for the 2022-23 financial year. All figures are effective as of 6 June 2023.

Number of Vouchers Issued by Month

New Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	96	2,841	29	2,040	743	245	2,382	892	9,268
Aug	116	3,575	47	2,451	986	301	2,886	979	11,341
Sep	98	3,309	30	2,234	914	243	2,445	963	10,236
Oct	97	3,266	40	2,123	841	251	2,645	1,062	10,325
Nov	129	3,448	44	2,374	1,006	302	2,707	1,135	11,145
Dec	92	2,414	25	1,582	609	171	2,052	752	7,697
Jan	112	2,935	32	2,149	873	211	2,436	949	9,697
Feb	148	3,585	36	2,244	967	275	2,604	1,088	10,947
Mar	160	4,205	52	2,808	1,086	365	3,248	1,312	13,236
Apr	125	2,699	31	1,841	795	252	2,207	843	8,793
May	127	3,920	45	2,531	1,054	295	3,227	1,219	12,418
Total	1,300	36,197	411	24,377	9,874	2,911	28,839	11,194	115,103

Source: HSO Production data.

Note: Figures may vary from previous published reports due to retrospective claiming or correction of invalid claims.

Return Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	54	1,039	11	682	244	69	745	242	3,086
Aug	57	1,087	19	723	239	61	759	258	3,203
Sep	50	1,019	17	625	242	67	720	260	3,000
Oct	39	961	5	569	211	69	649	275	2,778
Nov	28	896	16	558	172	77	664	214	2,625
Dec	19	660	8	382	118	47	524	142	1,900
Jan	27	807	9	465	169	56	583	181	2,297
Feb	37	910	5	521	208	46	623	200	2,550
Mar	44	1,042	5	576	180	63	790	212	2,912
Apr	34	656	7	422	120	65	502	134	1,940
May	35	864	3	529	189	97	677	188	2,582
Total	424	9,942	104	6,047	2,091	717	7,241	2,307	28,873

Source: HSO Production data.

Note: On 1 July 2021 all current vouchers were extended from 3 years to 5 years, resulting in a significantly lower number of return vouchers issued in 2021-22 and 2022-23. Figures may vary from previous published reports due to retrospective claiming or correction of invalid claims.

Clients Serviced

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	870	27,870	213	21,026	8,480	2,963	23,194	9,184	93,800
Aug	1,143	32,566	321	25,635	10,363	3,447	26,388	10,383	110,246
Sep	1,126	30,872	407	23,937	10,044	3,443	23,703	9,655	103,187
Oct	1,110	28,856	341	24,301	9,520	3,251	24,869	10,230	102,478
Nov	1,082	32,787	354	25,645	10,147	3,378	24,712	10,625	108,730
Dec	956	26,309	256	20,026	7,876	2,878	21,932	8,246	88,479
Jan	842	25,419	290	19,310	7,812	2,605	20,961	8,841	86,080
Feb	1,062	26,848	251	21,145	8,339	2,766	22,573	9,106	92,090
Mar	1,155	32,005	290	25,455	9,450	3,274	25,662	10,441	107,732
Apr	894	24,096	233	18,747	7,701	2,636	19,808	7,647	81,762
May	1,252	33,865	311	25,807	10,348	3,899	28,578	11,012	115,072
Total	8,218	225,922	2,348	174,095	69,361	24,391	181,724	73,087	759,146

Source: HSO Production data.

Note: This table shows the number of clients receiving at least one type of service in each month. Figures may vary from previous published reports due to retrospective claiming or correction of invalid claims.

Number of Devices Fitted by Month

Devices Fitted

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	367	11,208	116	8,198	3,034	1,149	9,281	3,508	36,861
Aug	356	12,020	127	9,114	3,474	1,087	9,719	3,619	39,516
Sep	333	11,808	152	8,634	3,365	1,158	8,665	3,190	37,305
Oct	434	11,648	121	8,668	3,043	1,089	9,245	3,354	37,602
Nov	405	12,215	93	8,932	3,384	1,128	8,898	3,648	38,703
Dec	389	10,323	93	7,704	2,851	963	7,975	3,094	33,392
Jan	305	10,075	91	7,157	2,781	865	7,600	3,077	31,951
Feb	373	10,121	83	7,431	2,848	869	8,079	3,084	32,888
Mar	444	12,515	132	9,416	3,287	1,007	9,568	3,622	39,991
Apr	351	9,589	81	7,326	2,701	902	7,610	2,726	31,286
May	448	12,816	151	9,077	3,801	1,350	10,410	4,193	42,246
Total	4,205	124,338	1,240	91,656	34,567	11,567	97,050	37,115	401,738

Source: HSO Production data.

Note: This table shows the number of subsidised devices (hearing aids and Assistive Listening Devices) fitted, replaced, or provided as a spare aid each month. Figures may vary from previous published reports due to retrospective claiming or correction of invalid claims.