# **Sector Partners**

Meeting: 20 | Meeting date: 19/05/2023

# Agenda

- Welcome & agenda
- State of play
- 24/7 Registered Nursing playback
- Provider Operations playback
- B2G update
- Sector partner update
- Close

# **Discussion Highlights**

#### Welcome and agenda

· Welcome and housekeeping

## State of play

- SHARED: Induction overview for newly joined members
- ACTION: (Group)
  - Seeking group feedback on three proposed persona groups
  - Seeking volunteers for open co-design activities
  - O Seeking volunteers to present on their own personas research and/or similar work.

## 24/7 Registered Nursing playback

- NOTE:
  - Previous recording re. Registered Nurses form functionality and flow on Sector
    Partner collaboration site has been published on Sector Partner collaboration site
  - Residential service providers can record registered nurses availability from 3 July
  - o Providers will see updates in GPMS (also available via email).

## **Provider Operations playback**

- NOTE:
  - o Data Capture form release is planned for July
  - o The form will be available for providers to complete until the end of October

SHARED: Data that will be included in provider report and *Data Capture* form user interface.

## B2G update

- ACTION: (Group) SPs encouraged to complete <u>B2G authentication survey</u> (re-opened due to new questions being added)
- SHARED: Provider experience journey map.

#### Sector Partner update

- SHARED: First look at the redesigned Portfolio Release Timeline diagram (in development)
- ACTION: (Group) Provide input into diagram legibility and usefulness/validity.

## Key outcomes, actions, & takeaways

NOTE: (Secretariat) Recording specific to 24/7 Nursing to be uploaded to Sector Partner collaboration site.