**Meeting: 20| Meeting date: 19/05/2023**

# Agenda

* Welcome & agenda
* State of play
* 24/7 Registered Nursing playback
* Provider Operations playback
* B2G update
* Sector partner update
* Close

# Discussion Highlights

## Welcome and agenda

* ​Welcome and housekeeping

## State of play

* ​SHARED: Induction overview for newly joined members
* ACTION: (Group)
  + Seeking group feedback on three proposed persona groups
  + Seeking volunteers for open co-design activities
  + Seeking volunteers to present on their own personas research and/or similar work.

24/7 Registered Nursing playback

* NOTE:
  + Previous recording re. Registered Nurses form functionality and flow on Sector Partner collaboration site has been published on Sector Partner collaboration site
  + Residential service providers can record registered nurses availability from 3 July
  + Providers will see updates in GPMS (also available via email).

Provider Operations playback

* NOTE:
  + Data Capture form release is planned for July
  + The form will be available for providers to complete until the end of October

SHARED: Data that will be included in provider report and *Data Capture* form user interface.

B2G update

* ACTION: (Group) SPs encouraged to complete [B2G authentication survey](https://qfreeaccountssjc1.az1.qualtrics.com/jfe/form/SV_20sMnWEZ3cYhMY6) (re-opened due to new questions being added)
* SHARED: Provider experience journey map.

Sector Partner update

* SHARED: First look at the redesigned Portfolio Release Timeline diagram (in development)
* ACTION: (Group) Provide input into diagram legibility and usefulness/validity.

Key outcomes, actions, & takeaways

NOTE: (Secretariat) Recording specific to 24/7 Nursing to be uploaded to Sector Partner collaboration site.