



Monthly Program Statistics 2022-23

This webpage contains monthly statistics for the 2022-23 financial year. All numbers are effective as of 10 May 2023. The numbers may be slightly different from the previous publication due to the process of recovery.

Number of Vouchers Issued by Month

New Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	96	2,841	29	2,040	743	245	2,382	892	9,268
Aug	110	3,392	41	2,327	948	291	2,754	950	10,813
Sep	98	3,309	30	2,234	914	243	2,445	963	10,236
Oct	97	3,266	40	2,123	841	251	2,645	1,062	10,325
Nov	129	3,448	44	2,374	1,006	302	2,707	1,135	11,145
Dec	92	2,406	25	1,576	607	171	2,050	751	7,678
Jan	112	2,935	32	2,149	873	211	2,436	949	9,697
Feb	148	3,585	36	2,244	967	275	2,604	1,088	10,947
Mar	160	4,205	52	2,808	1,086	365	3,248	1,312	13,236
Apr	125	2,699	31	1,841	795	252	2,207	843	8,793
Total	1,167	32,086	360	21,716	8,780	2,606	25,478	9,945	102,138

Source: HSO Production data.

Return Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	54	1,039	11	682	244	69	745	242	3,086
Aug	56	1,048	14	686	229	57	720	248	3,058
Sep	50	1,019	17	625	242	67	720	260	3,000
Oct	39	961	5	569	211	69	649	275	2,778
Nov	28	896	16	558	172	77	664	214	2,625
Dec	19	658	9	384	116	47	524	141	1,898
Jan	27	808	8	462	169	56	586	181	2,297
Feb	37	910	5	521	207	46	624	200	2,550
Mar	44	1,041	5	575	180	63	791	213	2,912
Apr	34	657	7	421	120	65	502	134	1,940
Total	388	9037	97	5483	1890	616	6525	2108	26144

Source: HSO Production data.

Note: On 1 July 2021 all current vouchers were extended from 3 years to 5 years, resulting in a significantly lower number of return vouchers issued monthly in both Financial Years 2021-22 and 2022-23.

Clients Served

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	870	27,877	215	21,023	8,480	2,964	23,192	9,185	93,806
Aug	1,143	32,571	321	25,638	10,361	3,446	26,391	10,384	110,255
Sep	1,127	30,874	407	23,937	10,042	3,444	23,706	9,656	103,193
Oct	1,110	28,856	341	24,304	9,521	3,250	24,875	10,230	102,487
Nov	1,082	32,792	354	25,645	10,150	3,378	24,713	10,624	108,738
Dec	956	26,317	256	20,024	7,875	2,879	21,933	8,246	88,486
Jan	842	25,430	290	19,311	7,813	2,604	20,963	8,842	86,095
Feb	1,063	26,858	252	21,149	8,339	2,766	22,579	9,110	92,116
Mar	1,155	32,005	290	25,455	9,450	3,274	25,662	10,441	107,732
Apr	898	24,140	235	18,791	7,707	2,644	19,842	7,655	81,912
Total	7,571	208,759	2,184	161,382	64,433	22,475	167,862	67,647	702,313

Source: HSO Production data.

Note: This table counts the number of unique clients receiving at least one type of service in each reporting month/period (only one service is counted per client in each month/period, as a single client may have services over multiple months).

Number of Devices Fitted by Month

Devices Fitted

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	367	11,210	116	8,200	3,034	1,149	9,282	3,509	36,867
Aug	356	12,029	127	9,115	3,474	1,085	9,723	3,619	39,528
Sep	333	11,808	152	8,635	3,365	1,159	8,668	3,192	37,312
Oct	434	11,650	121	8,674	3,047	1,089	9,250	3,354	37,619
Nov	405	12,219	93	8,936	3,384	1,128	8,898	3,648	38,711
Dec	389	10,328	93	7,702	2,854	963	7,975	3,094	33,398
Jan	305	10,084	91	7,165	2,779	865	7,604	3,079	31,972
Feb	373	10,135	83	7,442	2,850	869	8,095	3,087	32,934
Mar	446	12,549	132	9,452	3,293	1,007	9,582	3,631	40,092
Apr	357	9,634	81	7,377	2,711	906	7,638	2,734	31,438
Total	3,765	111,646	1,089	82,698	30,791	10,220	86,713	32,947	359,869

Source: HSO Production data.

Note: This table counts the number of subsidised devices (hearing aids and Assistive Listening Devices) fitted, replaced, or provided as a spare aid in each month/period.