## s22

From: \$22

Sent: Tuesday, 3 March 2020 9:40 PM

To: Health Ops

Cc: DGPRE Ufficio 3 Coordinamento USMAF-SASN

Subject: R: Australian NFP Notification - Part 1 of 2 (NIR #2238-203) [SEC=OFFICIAL]

Dear colleagues, thank you for the information provided. Best regards,

s22



## Ministry of Health

Directorate General for Health Prevention

## s22

Chief, Office 3 –Coordination of Port, Airport and Border Health Offices IHR Contact Point.

Sailors and air crew health care services - Coordination office.

Viale Giorgio Ribotta, 5 - 00144 Roma ITALY

s22

Da: NGComms Per conto di Health.Ops@health.gov.au

Inviato: martedì 3 marzo 2020 11:02

A: s22

Oggetto: Australian NFP Notification - Part 1 of 2 (NIR #2238-203) [SEC=OFFICIAL]



## Australian Government

**Department of Health** National Incident Room

Part 1 of 2

Our Reference: NIR #2238-203

Dear National IHR Focal Point of Italy

The following is provided to you by the Australian National Focal Point (NFP) under Article 44 (Collaboration and Assistance) of the International Health Regulations 2005 (IHR). Information is supplied for public health follow up as you deem appropriate under your country's protocols and procedures.

## **Background**

The Australian NFP has been advised of a confirmed case of coronavirus who flew on an international flight while infectious.

## **Flight Details**

Airline: Qatar Airways

Flight: QR908

Depart: Doha Hamad International Airport 22/02/2020

Arrive: Sydney International Airport 23/02/2020

## Hazard Details / Clinical Details of Index Case

s47F

#### **Close Contacts**

The Australian NFP has identified close contacts in your jurisdiction. Details of close contacts are provided in a subsequent email.

#### **Personal Information**

This notification may include personal information supplied in accordance with the International Health Regulations 2005 (IHR). A record may be made of this information, or the information may be used or disclosed only for the purposes of assessing and managing a public health risk in accordance with and subject to the requirements of Article 45 of the IHR

Personal information is supplied in a subsequent email.

Please direct any enquiries regarding this case to <a href="health.ops@health.gov.au">health.ops@health.gov.au</a> and quote the reference number NIR #2238-203.

Warm regards

Alicia Green

for

#### **National Incident Room**

Australian IHR NFP
Office of Health Protection
Australian Government Department of Health

t: (+61) 2 6289 3030

f: (+61) 2 6289 3040

health.ops@health.gov.au

Our telephone number is monitored 24 hours. Our email inbox is monitored during business hours and can be accessed by a duty officer after hours. Please call if your issue is urgent.

This email has been issued to: Health Ops, NFP of Italy



## s22

From: \$22

Sent: Monday, 9 March 2020 8:37 PM

To: Health Ops

Cc: \$22

**Subject:** [Caution Data in this email is protected - Not Virus Scanned] R: MSC Opera event

information [SEC=OFFICIAL]

**Attachments:** Australia.xlsx

## Dear colleague,

I am sorry for the delayed answer, we experienced some issues with our mail provider.

Soon we will send the password to decrypt the file.

Best regards

s22



#### MINISTERO DELLA SALUTE

Direzione Generale della Prevenzione Sanitaria

## Sala Situazione USMAF

Via Giorgio Ribotta, 5 - 00144 ROMA Tel. 06 5994 4460 - 06 5994 4469

Mail: coordinamento.usmafsasn@sanita.it

Da: Health Ops

Inviato: venerdì 6 marzo 2020 21:15

A: s22

Cc: \$22

Oggetto: RE: MSC Opera event information [SEC=OFFICIAL]

#### Dear Italian NFP

Thank you very much for your email. We have not received any information about the MSC Opera. Please can you send any details of Australian citizens who may have been on the vessel and in contact with a confirmed COVID-19 case.

Respectfully

s22

for

#### National Incident Room

Office of Health Protection
Australian Government Department of Health

t: (+61) 2 6289 3030 (24 hours)

f: (+61) 2 6289 3040

health.ops@health.gov.au

From: S22

Sent: Saturday, 7 March 2020 5:28 AM

To:s22

Cc: \$22

Subject: MSC Opera event information [SEC=No Protective Marking]

Dear Colleagues,

As Italy NFP we would like to know if you have been already informed that some citizens of yours have been on the MSC Opera cruise ship along with a confirmed COVID 19. \$47F

Please let us know if this information is accurate.

Best regards

On behalf of NFP - IHR. Ministry of Health - Italy

s22



MINISTERO DELLA SALUTE

Direzione Generale della Prevenzione Sanitaria

Sala Situazione USMAF

Via Giorgio Ribotta, 5 - 00144 ROMA Tel. 06 5994 4460 - 06 5994 4469

Mail: coordinamento.usmafsasn@sanita.it

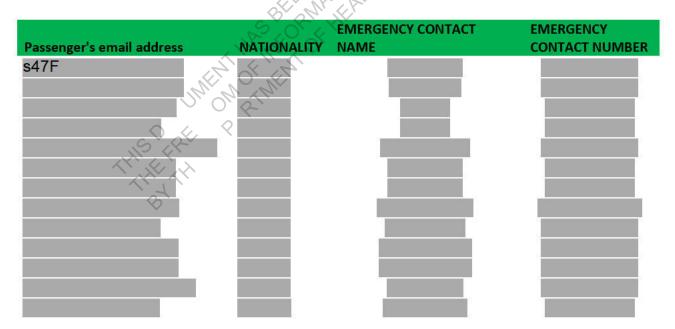
"Important: This transmission is intended only for the use of the addressee and may contain confidential or legally privileged information. If you are not the intended recipient, you are notified that any use or dissemination of this

communication is strictly prohibited. If you receive this transmission in error please notify the author immediately and delete all copies of this transmission."



Document 3

|         |        |               |                | Passport/ID                           |                        | Passport place of |                          |
|---------|--------|---------------|----------------|---------------------------------------|------------------------|-------------------|--------------------------|
| Country | Gender | Date of Birth | Place of Birth | nr                                    | Passport date of issue | issue             | Passport Expiration date |
| s47F    |        |               |                |                                       |                        |                   |                          |
|         |        |               |                | **                                    |                        |                   |                          |
|         |        |               |                |                                       |                        |                   |                          |
|         |        |               |                |                                       |                        |                   |                          |
|         |        |               | _              |                                       |                        |                   |                          |
|         |        |               |                | - 20                                  |                        |                   |                          |
|         |        |               |                | 75                                    | 0                      |                   |                          |
|         |        |               |                |                                       |                        |                   |                          |
|         | 100    | 126           | _              |                                       |                        |                   |                          |
|         |        |               |                |                                       | 10,087                 |                   |                          |
|         |        |               |                |                                       | CKY NO                 | _                 |                          |
|         |        |               |                |                                       |                        |                   |                          |
|         |        |               |                |                                       |                        |                   |                          |
|         |        |               |                | \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ | , O , A                |                   |                          |
|         |        |               |                | 7.                                    | 2 2                    |                   |                          |



## s22

From: \$22

Sent: Friday, 13 March 2020 9:40 PM

To: Health Ops

Cc: \$22

Subject: I: Australian NFP Notification (NIR #2238-510) [SEC=OFFICIAL]

Attachments: italy itenary.pdf

## Dear colleagues,

thanks for the excellent work done.

In order to be more incisive with the epidemiological activity that is consequential to this information we may need some more intel on it:

- Full name of any strict contact if italian or living in Italy
- Passport or any document available, mobile phone number of the up-mentioned cases

Best regards

s22

s22



## MINISTERO DELLA SALUTE

Direzione Generale della Prevenzione Sanitaria

Sala Situazione USMAF

Via Giorgio Ribotta, 5 - 00144 ROMA

s22

Da: Health Ops [Health.Ops@health.gov.au]

Inviato: venerdì 13 marzo 2020 3.50

A: \$22

Cc: \$22 ; Health Ops

Oggetto: FW: Australian NFP Notification (NIR #2238-510) [SEC=OFFICIAL]

Dear National IHR Focal Point of Italy,

Pas per notification, please find the attached itinerary for the 8 day land trip "Tripadeal".

Additionally, further information to reflect some changes of the itinerary were provided to us as followed:

The changes were on Feb 27th - bypassed Milan and want to Pisa instead and stayed in Florence that night. Florence stay was 27th, 28th, 29th February.

Day two on cruise was at sea because couldn't go to Malta. Day three went to Mallorca instead. Rest of the trip was the same.

We ended up getting to Rome airport at 10 and stayed there until our flight at 10pm. We spent four hours in the lounge service that they have there.

Please direct any enquiries regarding this case to <a href="health.ops@health.gov.au">health.gov.au</a> and quote the reference number NIR #2238-510.

Warm Regards,

s22

#### **National Incident Room**

Office of Health Protection Australian Government Department of Health Australian National IHR Focal Point

T: (+61) 2 6289 3030 (24 hours)

F: (+61) 2 6289 3040

E: health.ops@health.gov.au

Please note that this mailbox is monitored during normal business hours and can be accessed by a duty officer after hours. The telephone number listed above is monitored 24 hours.

From: NGComms <a href="mailto:apollo@id.ngcomms.net"> On Behalf Of Health.Ops@health.gov.au

**Sent:** Friday, 13 March 2020 11:51 AM **To:** Health Ops < Health. Ops@health.gov.au>

Subject: Australian NFP Notification (NIR #2238-510) [SEC=OFFICIAL]



**Australian Government** 

**Department of Health**National Incident Room

Part 1 of 1

Our Reference: NIR #2238-510

Dear National IHR Focal Point of Italy

The following is provided to you by the Australian National Focal Point (NFP) under Article 44 (Collaboration and Assistance) of the International Health Regulations 2005 (IHR). Information is supplied for public health follow up as you deem appropriate under your country's protocols and procedures.

## **Background**

The Australian NFP has been advised of two new cases of COVID-19

#### Document 4

The two cases have reported having symptoms whilst travelling throughout Europe.

Travel throughout Italy includes

- On 1/3 they arrived in Rome after completing an 8 day land trip "Tripadeal" which took in Rome, Venice, Florence and Pisa. On the 1/3 they boarded a Mediterranean cruise.
- 1/3 to 8/3: Mediterranean cruise on 'Grandiosa' which left from Rome and went to Sicily, Majorca, Barcelona, Marseille, Genoa. They only did day trips in Rome, Siciliy and Barcelona (unknown dates).
- On the 8/3 they flew out from Rome at 2200 on EY84 to Abu Dhabi.

This information is provided to you for appropriate public health follow-up actions. We are currently seeking further details on travel itineraries, we will provide this information to you as soon as we receive it.

Please direct any enquiries regarding this case to <a href="health.ops@health.gov.au">health.gov.au</a> and quote the reference number NIR #2238-510.

Warm regards

s22

for

#### National Incident Room

Australian IHR NFP
Office of Health Protection
Australian Government Department of Health

t: (+61) 2 6289 3030

f: (+61) 2 6289 3040

health.ops@health.gov.au

Our telephone number is monitored 24 hours. Our email inbox is monitored during business hours and can be accessed by a duty officer after hours. Please call if your issue is urgent.

This email has been issued to: Health Ops, NFP of Italy

"Important: This transmission is intended only for the use of the addressee and may contain confidential or legally privileged information. If you are not the intended recipient, you are notified that any use or dissemination of this communication is strictly prohibited. If you receive this transmission in error please notify the author immediately and delete all copies of this transmission."



Travel Itinerary
Travel Documentation
Trip A Deal

135 777 documentation@tripadeal.com.au http://www.tripadeal.com.au



# 17 Day 2 For 1 Italy & The Med (2020) 2020-02-22 S47F - S47F Premium

Feb 22, 2020 - Mar 12, 2020

s47F



## February 22 - Day 1 - Australia - Rome, Italy

Important Information

Visa Information

Tour Group Coach Label

Managing your Airline Booking

MSC - Booking Reference & Instruction

MSC - Booking Reference 2

Australia - Rome, Italy

Which meals are included?

## February 23 - Day 2 - Welcome to Rome

Welcome to Rome

Which meals are included?

iH Hotels Roma Z3

# February 24 - Day 3 - Rome City Tour

Rome City Tour

Which meals are included?

iH Hotels Roma Z3

# February 25 - Day 4 - Rome - Venice (approx. 520km day)

Rome - Venice (approx. 520km day)

Which meals are included?

Novotel Venezia Mestre Castellana

# February 26 - Day 5 - Venice City Tour

Venice City Tour

Which meals are included?

Novotel Venezia Mestre Castellana

## February 27 - Day 6 - Venice - Milan (approx. 270km)

Venice - Milan (approx. 270km)

Which meals are included?

AS Hotel Dei Giovi

## February 28 - Day 7 - Milan - Florence (approx. 300km)

Milan - Florence (approx. 300km)

Which meals are included?

iH Hotels Firenze Business

# February 29 - Day 8 - Florence City Tour

Florence City Tour

Which meals are included?

iH Hotels Firenze Business

| Document 5   |
|--|
| March 1 - Day 9 - Florence - Rome (approx. 250km) - Begin 7 Night MSC cruise - Departs 6:00pm  |
| Florence - Rome (approx. 250km) - Begin 7 Night MSC cruise - Departs 6:00pm  |
| Which meals are included?  |
| MSC Grandiosa - Ocean View   |
| March 2 - Day 10 - Palermo - 10:00am to 5:00pm   |
| Palermo - 10:00am to 5:00pm  |
| Which meals are included?  |
| MSC Grandiosa - Ocean View   |
| March 3 - Day 11 - Valletta, Malta - 9:00am to 6:00pm  |
| Valletta, Malta - 9:00am to 6:00pm   |
| Which meals are included?  |
| MSC Grandiosa - Ocean View   |
| March 4 - Day 12 - At Sea  |
| At Sea   |
| Which meals are included?  |
| MSC Grandiosa - Ocean View  March 4 - Day 12 - At Sea  At Sea  Which meals are included?  MSC Grandiosa - Ocean View                               |
| March 5 - Day 13 - Barcelona, Spain - 9:00am to 6:00nm   |
| Rarcelona Spain - 0:00am to 6:00nm   |
| Which meals are included?  |
| March 5 - Day 13 - Barcelona, Spain - 9:00am to 6:00pm  Barcelona, Spain - 9:00am to 6:00pm  Which meals are included?  MSC Grandiosa - Ocean View |
| Mee standing essent tien   |
| March 6 - Day 14 - Marseille, France 8:00am to 5:00pm  |
| Marseille, France 8:00am to 5:00pm   |
| Which meals are included?  |
| MSC Grandiosa - Ocean View   |
|  |
| March 7 - Day 15 - Genoa, Italy - 8:00am to 6:00pm   |
| Genoa, Italy - 8:00am to 6:00pm  |
| Which meals are included?  |
| MSC Grandiosa - Ocean View   |
| March 8 - Day 16 - Arrive at 7:00am in Civitavecchia, Rome - Stay Behind Begins  |
| Arrive at 7:00am in Civitavecchia, Rome - Stay Behind Begins   |
|  |

Which meals are included?

# March 11 - Rome, Italy - Australia

No Plans for This Day

## March 12 - Arrive in Australia

Arrive in Australia

## February 22 - Day 1 - Australia - Rome, Italyment 5



#### Important Information

We ask that you read through these documents carefully as they contain important information regarding your upcoming trip. Please check your eTickets to ensure that all personal details listed on these tickets are correct as per your passport. If you are *travelling as a group*, please also make sure to forward this email on to the other members of your party.

#### TRANSFER INFORMATION

On arrival you will be picked up at the airport and transferred to the comfort of your hotel. In the unlikely event you cannot locate your tour representative for your airport transfer please contact the emergency contacts, listed below. If you are arriving early or staying behind you will **not** be eligible for an airport transfer.

#### **EMERGENCY CONTACT**

Local tour operator emergency number: +39 335 5703575

In the event of any on-tour emergencies where your local emergency contact cannot be of assistance, please call TripADeal on +61 266209900, available 24/7.

#### **LUGGAGE RESTRICTIONS**

Due to space limitations on the coach portion of your tour, we ask that each customer limits their luggage to one suitcase and one carry on bag per person.

**STOPOVER/ARRIVE EARLY/STAY BEHIND INFORMATION**Please note, this is a generalised tour itinerary. If you have arranged a stopover, arrive early or stay behind prior to the tour commencing, please check your flight information and/or stopover vouchers for confirmation of your tour modifications. If you have booked extra nights accommodation pre/post tour with us, this will be arranged at the first/last hotel listed in your itinerary unless otherwise specified.

## **EXCLUSIONS**

- Visa fees & requirements
- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)
- Gratuities/tipping:
- \*Land tour: recommended at \$5 Euro (approx. \$7.50 AUD) per person/day payable on tour
- \*Cruise: Mandatory gratuity of €8.5 (approx. \$14 AUD) per person, per day, payable onboard at the end of the cruise. Additional extra's on board will also have a gratuity of up to 18% charged on top.
- -Optional activities/tours (including any 'onshore' excursions as part of cruise)
- City Tax: (payable direct to the hotel at check-in)
- \*Milan €2.50 per person, per night
- \*Mestre, Venice: €3.10 per person, per night
- \*Florence €4.00 per person, per night
- \*Rome €6.00 per person, per night
- Personal expenses
- Travel insurance

#### TOUR GUIDE vs TOUR LEADER

## **Tour Guide:**

Often locals with intimate knowledge of an area, its culture, & history. Their role entails

providing commentary, routing the tout of the tout of the tout of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place & leaves the group at the end of the tour, they do not travel with the group.

## **Tour Leader:**

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, & communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, & offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there & if caught doing so, can be fined.

#### **FLIGHTS**

Airlines has the right to reschedule or cancel flights at anytime. Your flight e-tickets are correct at the time of ticketing, however, it is your responsibility to contact the airline prior to travel to ensure that the scheduled departure time has not changed so that you do not miss your flights. In the event of schedule changes or cancellations please speak with the airline directly. If you know that you will be arriving into your destination later than planned & you have an arrival transfer included, please call the tour operator emergency contact for advice. If in doubt about who to notify, please visit our support page at support tripadeal.com.au.

As per our terms and conditions, in the event of a flight/ticket being rescheduled or cancelled, TripADeal is not able to reverse this decision and the customer bears full responsibility for all costs or losses involved, including costs to re-book flight tickets, and/or transfers/accommodation etc. to catch up with the tour. In these circumstances; no refunds or free of charge alternate tour departure dates or other itinerary changes are permissible. In these instances, we recommend keeping all documentation and receipts for insurance purposes.

#### Document 5

#### **PASSPORTS, VISAS & HEALTH REQUIREMENTS**

All travellers must have a valid passport for international travel, with at least 6 months validity from the date of return and at least 2 blank pages at the time of travel.

#### TRAVEL ADVICE

We recommend that you visit the website of the Department of Foreign Affairs and Trade (DFAT) at <a href="https://www.smarttraveller.gov.au">www.smarttraveller.gov.au</a> for current advice on your destination. It is also a good idea to share your travel plans with a friend or family member in Australia so they know your whereabouts.

#### SHOPPING

Shopping overseas can be a daunting & confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies & prices are involved. If paying by credit card, please pay close attention to the amount you are being charged & keep all of your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms & Conditions in regards to shopping for further information.

#### TRAVEL ITINERARY

Itineraries are subject to change based on weather, availability & other factors beyond our control. We ask that you make the most of your travel experience & remain flexible in the event of changes. Also remember that you might be a part of a larger group, so it's important to consider the needs & preferences of others too.

#### TRAVEL DOCUMENTS

Itineraries are subject to change based on weather, availability & other factors beyond our control. We ask that you make the most of your travel experience & remain flexible in the event of changes. Also remember that you might be a part of a larger group, so it's important to consider the needs & preferences of others too.

#### BAGGAGE

The standard international check-in baggage allowance is 20kg checked and 7kg carry on. However, this does vary from airline to airline and specific information can be found on your e-ticket or by logging into the airline website to manage your booking. Customers are reminded that in the instances where a domestic flight is involved/included in your travel offer, the baggage limit will likely be less than what is allocated for international flights. As domestic flight information may not be provided until you are at your destination, TripADeal recommend all checked luggage is kept under 20kg regardless of the allowance listed on your international sectors.

Due to space restrictions on coaches please strictly adhere to ONE piece of luggage and ONE piece of carry-on. We also ask that you limit your combined luggage to under 27kg total per person for comfort and ease of transport for yourself and others that may be on tour with you. Any excess baggage cost is your sole responsibility. No excess baggage costs can be claimed via TripADeal.

#### SPECIAL REQUESTS

We do not accommodate frequent flyer or seat selection requests, if you wish to arrange this it can be done directly through the airline or upon check-in, if available. Dietary or mobility requirements stated on your online booking form will be added to your flight reservation, we will make every effort to accommodate special requests, however these cannot be guaranteed.

#### WE VALUE YOUR FEEDBACK

We are committed to providing you with a great value holiday package. If you have feedback or would like to share your photos & experiences with us, please use the feedback form by going to support.tripadeal.com.au



## Visa Information

#### VISAS

A tourist visa is not required for Europe for stays up to 90 days if travelling on an Australian passport.

Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such a journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.



#### **Tour Group Coach Label**

The coach label for your tour group is Green



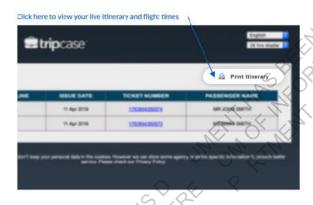
## Managing your Airline Booking

Document 5

At TripADeal, we don't arrange seat selection or add frequent flyer numbers for our guests. Also, some airlines don't allow preselected seats on all flights. If you wish to arrange advanced seat selection, you may try either managing your booking on the airlines website or calling the airline directly. Alternatively, we recommend arriving 2 hours early for seat selection at the airport.

The 'Tripcase' link below will give you access to view your flight itinerary and print your flight e-tickets. Please click on the PRINT ITINERARY link in the top right hand corner to access the printable live eTickets. Changes to flight times will only be reflected through this link when you click on "Print Itinerary", they will not be updated in your daily itinerary, so please remember to check this link prior to the departure of each flight. Please do not click on the Ticket Number link (highlighted in blue), as this will not reflect live flight times. *Please see the image below for further clarification*.

Tripcase 1 - Click here then select the 'Print Itinerary link'





MSC - Booking Reference & Instruction

s47F

## Managing Your Cruise Booking

To obtain your cruise e-ticket, you will need to complete your online check-in through the MSC Cruises website. This is a simple process that will only take a few minutes per person. Please have this completed at least 3 weeks prior to departure. MSC will then send your e-ticket to us and we will email it to you approximately 2 weeks prior to departure. If you do not complete your online check-in, you will not receive your e-ticket and will experience difficulties whilst boarding.

#### **Check-in Instructions**

- 1. Go to the MSC Cruises Website Commentaine
- 2. Enter your cruise confirmation number along with your first name and surname. Please note, you will only need to enter one persons name to bring up both bookings. You can use either travellers names.
- 3. Agree to the Authorization of Personal Details by clicking the box at the bottom.
- 4. Click "Proceed" to open up the check-in page with both travellers.
- 5. Click on "Start Web Check-in" and follow the prompts.

If you need assistance with your check-in please do not hesitate to contact us.

Please note, cruise cabins are all subject to availability and we will always do our very best to accommodate any booking requests. However, it is important to understand all bookings have now been finalised and therefore your cabins and cannot be changed.



## MSC - Booking Reference 2

s47F

Please follow the same instructions as above for this booking reference.



## Australia - Rome, Italy

Depart Australia for your flight to Rome. Fly with airlines such as Etihad Airways, Emirates, Qatar Airways, Singapore Airlines, British Airways, Lufthansa, Swiss Airways, Austrian Airlines and Cathay Pacific to name a few (subject to availability)

Please note: Due to flight availability and scheduling, some customers may be required to depart after midnight on day 1 (technically day 2). Flight schedules will be confirmed approximately 6 weeks prior to departure.



Which meals are included? In-Flight

# February 23 - Day 2 - Welcome to Rome Document 5



## Welcome to Rome

Upon arrival, be met by your English-speaking Tour Leader and transfer to the hotel.



Which meals are included? None



## iH Hotels Roma Z3

Accommodation: iH Hotels Roma Z3 | Address: Via Giorgio Perlasca, 13/15, Roma, RM, 00155, Italy | Phone: N/A

THIS PREFERENCE PORTINENT OF HEALTH PROPERTY.



## Rome City Tour

After breakfast, be met by your local guide and enjoy a guided tour of Rome - the Eternal City (approx. 3 hours). The tour begins at the Trevi Fountain, which has become an iconic spot thanks to the movie 'La Dolce Vita', directed by Federico Fellini. The tour will take you to the streets of the old town, visiting famous sites such as the Pantheon (entrance not included); the Palazzo Madama, which houses the Senate of the Italian Republic; and the Navona Square, which was built on the ruins of the Domitian Circus. Once the tour finishes you can enjoy the rest of the afternoon at leisure. If you have your sights set on visiting the famous Colosseum or Vatican Museum during your free time, we strongly advise prepurchasing tickets online to avoid excessive queue times.



Which meals are included? Breakfast



#### iH Hotels Roma Z3

Walter Harring Accommodation: iH Hotels Roma Z3 | Address: Via Giorgio Perlasca, 13/15, Roma, RM, 00155, Italy | Phone: N/A

# February 25 - Day 4 - Rome - Venice (approxes 20km day)



## Rome - Venice (approx. 520km day)

After breakfast, you will continue your Italian journey to Venice. Relax and enjoy the scenic landscapes. Upon arrival, be checked into the hotel and then spend the rest of the day at leisure.



Which meals are included? Breakfast



## **Novotel Venezia Mestre Castellana**

Accommodation: Novotel Venezia Mestre Castellana | Address: Via Alfredo Ceccherini, 21, 30174 Venezia VE, Italy | Phone: +39 041 506 6511

THIS PART PRINTER PRIN





## **Venice City Tour**

After breakfast, you will be transferred to the Tronchetto Pier in Venice, where you will be able to admire the beautiful buildings and canals of Venice by water bus (ferry). Upon arrival, be met by a local guide at the Piazza San Marco to start a guided tour of Venice (approx. 2 hours). The tour starts at the iconic St Mark's Square, one of the most beautiful squares in the world, and the hub of Venetian life. Around the square, you will see the famous St Mark's Basilica, the Doge's Palace, and the Bell Tower. The church was built to house the body of St. Marc, transported from Alexandria in 828AD. Inside the basilica you can admire glittering Byzantine Mosaics (entrance not included). The tour will continue onwards to Rialto Bridge, one of the most beautiful bridges and an icon of the city. Upon conclusion of the tour, enjoy an afternoon at leisure.



Which meals are included? Breakfast



### **Novotel Venezia Mestre Castellana**

Accommodation: Novotel Venezia Mestre Castellana | Address: Via Alfredo Ceccherini, 21, SOO 65 30174 Venezia VE, Italy | Phone: +39 041 506 6511

# February 27 - Day 6 - Venice - Milan (approxmental)



## Venice - Milan (approx. 270km)

After breakfast, depart to Milan. Upon arrival enjoy a guided city tour (approx. 3 hours). Celebrated as the Italian capital of fashion and design, Milan is a city rich in art, history and culture. The tour begins from Sforza Castle (entrance not included) before walking towards the Duomo (entrance not included). On the way, admire elegant buildings along two of Milan's iconic streets - the Via Dante and Via Dei Mercanti. Piazza del Duomo is the heart of Milan, and the Duomo - where German influences are softened by the finesse of Italian artists - is one of its most significant Gothic style monuments.

From the Piazza Duomo, the tour continues through the Galleria Vittorio Emanuele, Italy's oldest active shopping mall and a major landmark of Milan, before arriving at the Piazza Della Scala, home to one of the most famous theatres in the world; La Scala (entrance not included).



Which meals are included? Breakfast



### AS Hotel Dei Giovi

Accommodation: As Hotel Dei Giovi | Address: Via A. Manzoni, 99, 20811 Cesano Maderno HIS PER PRINTER OF BUILDING PRINTER OF BUILDIN

MB, Italy | Phone: N/A

# February 28 - Day 7 - Milan - Florence (approxi 300km)



## Milan - Florence (approx. 300km)

After breakfast, depart for Florence. Upon arrival, enjoy the afternoon at leisure in the city centre. You might like to take in some of Florence's beautiful sights such as the Piazzale Michelangelo, the medieval Ponte Vecchio, the Duomo or the Campanile Tower. Alternatively, you can join an optional tour of the Uffizi Gallery or the Gallery of the Academy of Florence (not included).



Which meals are included? Breakfast



#### iH Hotels Firenze Business

Accommodation: iH Hotels Firenze Business | Address: Via Flavio Stilicone, 1/A, Firenze, 50142, Italy | Phone: +39 055 538 6800

THE PART OF THE PROPERTY OF TH



## Florence City Tour

After breakfast, enjoy a guided tour of this incredible city (approx. 3 hours). The tour will take you through some of the famous sights and attractions, including the Santa Maria del Fiore Cathedral and Piazza del Duomo. Piazza del Duomo, together with Piazza San Giovanni, represent the heart of the city. The most important religious monuments of Florence are here, linked by their geometric design and characterised by the typical white, green and pink marble coating. You will see the Baptistery (entrance not included) with its octagonal shape and three bronze doors; the Cathedral (entrance not included), built in Florentine Gothic style; and Giotto's Bell Tower, regarded as one of the most beautiful towers in Gothic architecture (entrance not included).

The tour will continue through Piazza Signoria to the Palazzo Vecchio (entrance not included), the town hall of Florence. Admire the impressive statues that surround the piazza, before continuing to the Straw Market where the tour will end. Enjoy time at leisure for the rest of the day.



Which meals are included? Breakfast



## **iH Hotels Firenze Business**

Accommodation: iH Hotels Firenze Business | Address: Via Flavio Stilicone, 1/A, Firenze, 50142, Italy | Phone: +39 055 538 6800

# March 1 - Day 9 - Florence - Rome (approթանաններ) - Begin 7 Night MSC cruise - Departs 6:00pm



Florence - Rome (approx. 250km) - Begin 7 Night MSC cruise - Departs 6:00pm
After breakfast, be transferred to the cruise terminal in Civitavecchia to embark on the exciting 7-night Mediterranean cruise aboard the spectacular 'MSC Grandiosa'. The cruise departs at 6:00pm.



Which meals are included? Breakfast - Dinner



MSC Grandiosa - Ocean View

Accommodation: MSC | Address: N/A, N/A | Phone: 1300 028 502

THIS PERE PRINTER OF HEALTH PR

# March 2 - Day 10 - Palermo - 10:00am to 5:00pm



## Palermo - 10:00am to 5:00pm

Dock for the day in Palermo, Sicily's multicultural capital. A fascinating, bustling, colourful port, Palermo holds an unrivalled display of Norman art, architecture and Baroque churches, combined with a warren of medieval streets and markets. At the crossroads of civilisations for millennia, Palermo delivers a heady, heavily spiced mix of Byzantine mosaics, Arabesque domes and frescoed cupolas.



Which meals are included? Breakfast - Lunch - Dinner



MSC Grandiosa - Ocean View

THIS PARE PRINTER OF HEALTH PROPERTY OF THE PARE PRINTER OF THE PA Accommodation: MSC | Address: N/A, N/A | Phone: 1300 028 502

# March 3 - Day 11 - Valletta, Malta - 9:00arnoton6t00pm



## Valletta, Malta - 9:00am to 6:00pm

The UNESCO-protected port of Valletta is the capital of the island of Malta, and is one of the must-see stops for every Mediterranean cruise. The port was constructed in the second half of the 16th century by the Frenchman Jean de la Valette and moulded by the religious and military Order of Saint John of Jerusalem. Admire its beauty from your ship before disembarking.



Which meals are included? Breakfast - Lunch - Dinner



MSC Grandiosa - Ocean View

THIS PART OF THE PROPERTY OF THE PART OF T Accommodation: MSC | Address: N/A, N/A | Phone: 1300 028 502



At Sea



Which meals are included? Breakfast - Lunch - Dinner



MSC Grandiosa - Ocean View

Accommodation: MSC | Address: N/A, N/A | Phone: 1300 028 502

THIS PREFERENCE OF THE PROPERTY OF THE PROPERT

# March 5 - Day 13 - Barcelona, Spain - 9:00ameto 6:00pm



## Barcelona, Spain - 9:00am to 6:00pm

Barcelona - Spain's second city and capital of the Catalonia region - pulsates with life. There's no other city in the country that compares to its style, energy, and good looks. A cruise excursion (not included) to the city centre will allow you to discover its world-class art galleries and museums, as well as its countless designer restaurants, bars, and shops. The extraordinary Antoni Gaudí' designed La Sagrada Família, a church which has been under construction since 1882, and the famous Ramblas boulevard, are just two essential sights worth taking in.



Which meals are included? Breakfast - Lunch - Dinner



MSC Grandiosa - Ocean View

Accommodation: MSC | Address: N/A, N/A | Phone: 1300 028 502

# March 6 - Day 14 - Marseille, France 8:00 amonto 5:00 pm



## Marseille, France 8:00am to 5:00pm

Enjoy a stop in the beautiful southern French city of Marseille. When you alight from the ship, discover the Vieux Port, where glistening fresh fish are sold straight off the boats on Quai des Belges. The many amazing French cafés are wonderful spots to observe the city life.



Which meals are included? Breakfast - Lunch - Dinner



MSC Grandiosa - Ocean View

Accommodation: MSC | Address: N/A, N/A | Phone: 1300 028 502

THIS PREED PRINTED OF HEALTH PROBLEM PROBLEM PRINTED OF HEALTH PROBLEM PRINTED OF HEALTH PROBLEM PRINTED OF HEALTH PROBLEM PROBL

# March 7 - Day 15 - Genoa, Italy - 8:00am to 6:00pm



## Genoa, Italy - 8:00am to 6:00pm

Genoa is marvellously eclectic, a vibrant city full of rough-edged style. During a visit you can explore its old town: a dense and fascinating warren of medieval alleyways home to a large palaces built in the sixteenth and seventeenth centuries by Genoa's wealthy mercantile families. You might like to seek out the Cattedrale di San Lorenzo, Palazzo Ducale, and the Renaissance palaces of Via Garibaldi, which contain the cream of Genoa's art collections, as well as furniture and decor from the days of old when Genoa's ships sailed to all corners of the Mediterranean.



Which meals are included? Breakfast - Lunch - Dinner



MSC Grandiosa - Ocean View

1300 022 11 June 1 Jun Accommodation: MSC | Address: N/A, N/A | Phone: 1300 028 502

# March 8 - Day 16 - Arrive at 7:00am in Civitavecchia, Rome - Stay Behind Begins



Arrive at 7:00am in Civitavecchia, Rome - Stay Behind Begins

Enjoy your last breakfast on-board before disembarking and making your own onward arrangements.



Which meals are included? Breakfast - In-Flight

THIS PERE PRINTER OF HERE PRINTERS OF HE

No Plans For This Day

THIS PER P. THE P. THE



## Arrive in Australia

Please note: some flights may arrive in Australia +1 day later.

THIS DEEL PORTINENT OF HERE PHONE PH

## s22

s22 From:

Sent: Tuesday, 17 March 2020 12:02 AM

To: Health Ops

Cc: s22

**Subject:** [Caution Data in this email is protected - Not Virus Scanned] msc bellissima covid

19 [SEC=No Protective Marking]

**Attachments:** AUSTRALIA crew.xlsx; Australia 29-6.xlsx

Dear colleagues of the NFP,

attached to this mail are files containing information about your citizens that had strict contact with the 7 confirmed hosts of the cruise ship.

To this mail will follow a second one with the password to decrypt the files.

In case you will respond back to this mail please be sure to add the following e-mail address: \$22

s22

s22



MINISTERO DELLA SALUTE

Direzione Generale della Prevenzione Sanitaria

Sala Situazione USMAF

Sala Situazione USMAF

Via Giorgio Ribotta, 5 - 00144 ROMA

s22

#### LIST CREW OF ON BOARD HISTORICAL - MSC Bellissima - 07/03/2020 - 07/03/2020 ID RANK SPECIFIC D. B. DATE C. OF BIRTH FULLNAME - SEX **RESIDENCE** s47F C. OF E. DATE D. DATE NATIONALITY **DOCUMENT** E. PORT D. PORT **REASON** 1/02/2020 s47F s47F Dubai ND ND s47F s47F 15/02/2020 Dubai ND ND s47F s47F 15/02/2020 ND ND s47F s47F 15/02/2020 ND ND



| _ | 1 | 1 |
|---|---|---|
| S | _ | _ |

From: s22

**Sent:** Friday, 20 March 2020 7:00 PM

To: Health Ops

Cc: \$22

**Subject:** reference number NIR #2238-730 Ruby Princess [SEC=No Protective Marking]

Follow Up Flag: Follow up Flag Status: Completed

Dear colleagues of the NFP,

thanks for the job done, we deeply appreciate your effort to empower the communication between states in this emergency.

In order to conduct a decisive and feasible contact tracing in our -Country we may need some further information:

- is the passenger still on board?
- -what are the condition of our citizen (if provided);
- is she the only italian guest on board?

Kind regards

On Behalf of s22

. Ministry of Health - Italy

s22

MINISTERO DELLA SALUTE

Direzione Generale della Prevenzione Sanitaria

Sala Situazione USMAF

Via Giorgio Ribotta, 5 - 00144 ROMA

s22

s22

THIS DEPARTMENT OF HER THE DEPARTMENT OF HER

| _ | 9 | 9 |
|---|---|---|
| 5 | / | / |

From: \$22

**Sent:** Monday, 23 March 2020 6:20 PM

To: Health Ops

Cc: \$22

**Subject:** RE: Australian NFP Notification - Part 2 of 2 (NIR #2238-798)

[SEC=OFFICIAL:Sensitive]

**Attachments:** nir-logo-i-t-l.png

Follow Up Flag: Follow up Flag Status: Follow up

Dear colleagues of the NFP of Australia, thanks for the notification, we will take all the necessary action. Respectfully,

s22

MINISTERO DELLA SALUTE

Direzione Generale della Prevenzione Sanitaria

Sala Situazione USMAF

Via Giorgio Ribotta, 5 - 00144 ROMA

s22

s22

Da: **S22** 

Inviato: domenica 22 marzo 2020 12.57

A: s22

s22

s22

Cc: DGPRE Ufficio 3 Coordinamento USMAF-SASN

Oggetto: I: Australian NFP Notification - Part 2 of 2 (NIR #2238-798) [SEC=OFFICIAL:Sensitive]

Da: \$22 per conto di Health.Ops@health.gov.au [Health.Ops@health.gov.au]

Inviato: domenica 22 marzo 2020 12.43

A: **s22** 

Oggetto: Australian NFP Notification - Part 2 of 2 (NIR #2238-798) [SEC=OFFICIAL:Sensitive]

[National Incident Room]

Part 2 of 2

Our Reference: NIR #2238-798

Dear Italy

Please find below and/or attached further information to support Part 1.

Details of close contacts are attached. Please note the Australian NFP does not have further information regarding the status of these individuals.

Please direct any enquiries regarding this case to health.ops@health.gov.au<mailto:health.ops@health.gov.au> and quote the reference number NIR #2238-798.

Warm regards

s22

for

National Incident Room
Australian IHR NFP
Office of Health Protection
Australian Government Department of Health

t: (+61) 2 6289 3030 f: (+61) 2 6289 3040

health.ops@health.gov.au<mailto:health.ops@health.gov.au>

Our telephone number is monitored 24 hours. Our email inbox is monitored during business hours and can be accessed by a duty officer after hours. Please call if your issue is urgent.

This email has been issued to: Health Ops, NFP of Italy