



# Disability Support for Older Australians Program and aged care services

## For My Aged Care assessors

What happens to a client's Disability Support for Older Australians (DSOA) funding if they receive other aged care services?

If a DSOA client receives My Aged Care (MAC) services, it could impact on their DSOA funding. It may mean their funding will be capped, or they will be exited from the program.

It is the responsibility of service coordinators to ensure DSOA clients are aware of how accessing MAC supports may impact their DSOA funding.

## Aged care services that **will** impact DSOA funding

- If a client is found eligible for a Home Care Package (HCP) or permanent residential aged care (RAC) but not receiving the services yet, their DSOA funding will be capped – the client won't be able to increase their DSOA funding.
- If a client starts receiving services through a HCP or moves into a permanent residential aged care facility, they will be exited from the DSOA program.
- If a client was already receiving a Home Care Package or entered permanent RAC before the DSOA program commenced on 1 July 2021, they can keep receiving support from both programs, but their DSOA funding will be capped.

## Aged care services that **won't** impact DSOA funding

- DSOA funding will not change if a client receives services through Residential Respite Care, the Short-Term Restorative Care Programme or the Transition Care Programme.

## Aged care services that **may** impact DSOA funding

- DSOA clients can receive Commonwealth Home Support Programme (CHSP) services that are not available through DSOA and maintain their DSOA funding.
- If a client chooses to receive services that are also available through DSOA, they will have to exit the DSOA program.

A client can stay in the DSOA program if they receive these CHSP services:	A client will be exited from the DSOA program if they receive these CHSP services:
<ul style="list-style-type: none"> <li>• Assistance with care and housing</li> <li>• Domestic assistance</li> <li>• Goods, equipment and assistive technology</li> <li>• Home maintenance</li> <li>• Home modifications</li> <li>• Meals and other food services</li> <li>• Social Support Group</li> <li>• Social Support Individual</li> <li>• Transport</li> <li>• Specialised Support Services</li> </ul>	<ul style="list-style-type: none"> <li>• Centre-based respite</li> <li>• Cottage respite</li> <li>• Flexible respite</li> <li>• Nursing</li> <li>• Personal care</li> </ul>

## Contacting My Aged Care

- When contacting MAC, the individual is responsible for advising that they are a DSOA client.
- DSOA service providers may contact MAC to confirm if their client is already receiving aged care services.
- When talking with a DSOA client or their provider, MAC assessors should refer them to the [DSOA Program Manual](#) to find out more about how DSOA funding is impacted by other aged care services.

## Let's change aged care together

We invite Australians to continue to have their say about the aged care reforms.



Visit [agedcareengagement.health.gov.au](https://agedcareengagement.health.gov.au)



Phone **1800 318 209** (Aged care reform free-call phone line)

For translating and interpreting services, call 131 450 and ask for 1800 318 209.

To use the National Relay Service, visit [nrschat.nrs.call.gov.au/nrs](https://nrschat.nrs.call.gov.au/nrs) to choose your preferred access point on their website, or call the NRS Helpdesk on 1800 555 660.