

# Sector Partners

Meeting: 18 | Meeting date: 21/04/2023

## Agenda

- Welcome & agenda
- State of play
- Pulse Survey playback
- Healthcare Identifiers initiative
- Dollars Going into Care measure

## Discussion Highlights

### Welcome and agenda

- Welcome and housekeeping

### State of play

- NOTE: Latest Tech Talk was hosted this week, recording to go live soon, link will be put on Sector Partner collaboration site
- SHARED: Portfolio release timeline view (progress to date, goals ahead, likely changes)
- ENDORSED: Updated *Terms of Reference*

### Pulse Survey playback

- NOTE: Overall rise in satisfaction (4.2 > 4.4) year-on-year
- NOTE:
  - 86% of members felt investment was worth their time; 14% had some mixed feelings
  - 64% of members have participated in co-design activities, with 7% having volunteered
  - Fortnightly meeting cadence was most popular option (at 57%)
  - Indicative themes included comments about the strong sense of community, appreciation of transparent approach, and early visibility with a real ability to influence; suggestions for improvement included longer lead times for roadmap projections, earlier visibility of meeting agendas, and a desire to see cross-government plans
- SEEKING: Any additional feedback from members to improve their experience

### Healthcare Identifiers initiative

- REPLAY: Feedback generally demonstrated positive support, with key themes being privacy and security; stakeholders are being engaged regarding feedback
- NEXT STEPS: Update multiple definitions and sections of the Healthcare Identifiers Act 2010 based on feedback

### Dollars Going into Care measure

- SHARED: Summary of measure and sample GPMS Provider Operations Data Collection screens, noting that the initial focus of solution is on residential care providers
- SEEKING: Feedback and improvement ideas

### Key outcomes, actions, & takeaways

- INPUT RECEIVED: Members provided input on API priorities/suggestions; secretariat to feed back to relevant teams
- ACTION: Secretariat to consider redesigning the portfolio timeline to be more readable, to develop a *Digital Transformation Executive Briefing pack*, and other suggestions from Pulse survey
- ACTION: Members encouraged to share their personas, roles, and use cases

