



Monthly Program Statistics 2022–23

This webpage contains monthly statistics for the 2022–23 financial year. All numbers are effective as of 04 April 2023. The numbers might be slightly different from the previous publication due to the process of recovery.

Number of Vouchers Issued by Month

New Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	96	2,841	29	2,040	743	245	2,382	892	9,268
Aug	110	3,392	41	2,327	948	291	2,754	950	10,813
Sep	98	3,309	30	2,234	914	243	2,445	963	10,236
Oct	97	3,266	40	2,123	841	251	2,645	1,062	10,325
Nov	129	3,448	44	2,374	1,006	302	2,707	1,135	11,145
Dec	92	2,406	25	1,576	607	171	2,050	751	7,678
Jan	112	2,935	32	2,149	873	211	2,436	949	9,697
Feb	148	3,585	36	2,244	967	275	2,604	1,088	10,947
Mar	160	4,205	52	2,808	1,086	365	3,248	1,312	13,236
Total	1,042	29,387	329	19,875	7,985	2,354	23,271	9,102	93,345

Source: HSO Production data.

Return Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	54	1,039	11	682	244	69	745	242	3,086
Aug	56	1,048	14	686	229	57	720	248	3,058
Sep	50	1,019	17	625	242	67	720	260	3,000
Oct	39	961	5	569	211	69	649	275	2,778
Nov	28	896	16	558	172	77	664	214	2,625
Dec	19	658	9	384	116	47	524	141	1,898
Jan	27	808	8	462	169	56	586	181	2,297
Feb	37	910	5	521	207	46	624	200	2,550
Mar	44	1,041	5	575	180	63	791	213	2,912
Total	354	8,380	90	5,062	1,770	551	6,023	1,974	24,204

Source: HSO Production data.

Note: On 1 July 2021 all current vouchers were extended from 3 years to 5 years, resulting in a significantly lower number of return vouchers issued monthly in both Financial Years 2021–22 and 2022–23.

Clients Served

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	871	27,881	215	21,028	8,478	2,965	23,195	9,186	93,819
Aug	1,143	32,580	322	25,637	10,360	3,446	26,397	10,387	110,272
Sep	1,144	32,572	322	25,636	10,359	3,446	26,394	10,386	110,259
Oct	1,110	28,861	342	24,308	9,522	3,251	24,875	10,228	102,497
Nov	1,081	32,802	354	25,657	10,150	3,379	24,716	10,624	108,763
Dec	956	26,329	256	20,032	7,877	2,880	21,933	8,248	88,511
Jan	843	25,433	290	19,326	7,814	2,603	20,963	8,848	86,120
Feb	1,064	26,872	252	21,167	8,342	2,768	22,592	9,116	92,173
Mar	1,155	32,070	291	25,497	9,455	3,283	25,710	10,456	107,917
Total	7,087	196,018	2,052	151,716	60,565	21,099	157,683	63,716	659,936

Source: HSO Production data.

Note: This table counts the number of unique clients receiving at least one type of service in each reporting month/period (only one service is counted per client in each month/period, as a single client may have services over multiple months).

Number of Devices Fitted by Month

Devices Fitted

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	367	11,214	116	8,206	3,034	1,147	9,289	3,515	36,888
Aug	356	12,030	127	9,115	3,474	1,085	9,726	3,620	39,533
Sep	333	11,814	152	8,641	3,367	1,159	8,668	3,192	37,326
Oct	434	11,656	121	8,680	3,047	1,089	9,252	3,356	37,635
Nov	403	12,232	93	8,944	3,386	1,128	8,905	3,651	38,742
Dec	389	10,350	93	7,707	2,855	963	7,975	3,099	33,431
Jan	305	10,092	91	7,181	2,779	864	7,608	3,087	32,007
Feb	373	10,157	83	7,474	2,851	873	8,111	3,097	33,019
Mar	449	12,616	132	9,504	3,310	1,014	9,642	3,649	40,316
Total	3,409	102,157	1,008	75,450	28,103	9,322	79,174	30,262	328,885

Source: HSO Production data.

Note: This table counts the number of subsidised devices (hearing aids and Assistive Listening Devices) fitted, replaced, or provided as a spare aid in each month/period.