# Monthly Program Statistics 2022–23

This webpage contains monthly statistics for the 2022–23 financial year. All numbers are effective as of 04 April 2023. The numbers might be slightly different from the previous publication due to the process of recovery.

## Number of Vouchers Issued by Month

### New Vouchers Issued

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Month** | **ACT** | **NSW** | **NT** | **QLD** | **SA** | **TAS** | **VIC** | **WA** | **Total** |
| Jul | 96 | 2,841 | 29 | 2,040 | 743 | 245 | 2,382 | 892 | **9,268** |
| Aug | 110 | 3,392 | 41 | 2,327 | 948 | 291 | 2,754 | 950 | **10,813** |
| Sep | 98 | 3,309 | 30 | 2,234 | 914 | 243 | 2,445 | 963 | **10,236** |
| Oct | 97 | 3,266 | 40 | 2,123 | 841 | 251 | 2,645 | 1,062 | **10,325** |
| Nov | 129 | 3,448 | 44 | 2,374 | 1,006 | 302 | 2,707 | 1,135 | **11,145** |
| Dec | 92 | 2,406 | 25 | 1,576 | 607 | 171 | 2,050 | 751 | **7,678** |
| Jan | 112 | 2,935 | 32 | 2,149 | 873 | 211 | 2,436 | 949 | **9,697** |
| Feb | 148 | 3,585 | 36 | 2,244 | 967 | 275 | 2,604 | 1,088 | **10,947** |
| Mar | 160 | 4,205 | 52 | 2,808 | 1,086 | 365 | 3,248 | 1,312 | **13,236** |
| **Total** | **1,042** | **29,387** | **329** | **19,875** | **7,985** | **2,354** | **23,271** | **9,102** | **93,345** |

Source: HSO Production data.

### Return Vouchers Issued

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Month** | **ACT** | **NSW** | **NT** | **QLD** | **SA** | **TAS** | **VIC** | **WA** | **Total** |
| Jul | 54 | 1,039 | 11 | 682 | 244 | 69 | 745 | 242 | **3,086** |
| Aug | 56 | 1,048 | 14 | 686 | 229 | 57 | 720 | 248 | **3,058** |
| Sep | 50 | 1,019 | 17 | 625 | 242 | 67 | 720 | 260 | **3,000** |
| Oct | 39 | 961 | 5 | 569 | 211 | 69 | 649 | 275 | **2,778** |
| Nov | 28 | 896 | 16 | 558 | 172 | 77 | 664 | 214 | **2,625** |
| Dec | 19 | 658 | 9 | 384 | 116 | 47 | 524 | 141 | **1,898** |
| Jan | 27 | 808 | 8 | 462 | 169 | 56 | 586 | 181 | **2,297** |
| Feb | 37 | 910 | 5 | 521 | 207 | 46 | 624 | 200 | **2,550** |
| Mar | 44 | 1,041 | 5 | 575 | 180 | 63 | 791 | 213 | **2,912** |
| **Total** | **354** | **8,380** | **90** | **5,062** | **1,770** | **551** | **6,023** | **1,974** | **24,204** |

Source: HSO Production data.

Note: On 1 July 2021 all current vouchers were extended from 3 years to 5 years, resulting in a significantly lower number of return vouchers issued monthly in both Financial Years 2021–22 and 2022–23.

### Clients Serviced

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Month** | **ACT** | **NSW** | **NT** | **QLD** | **SA** | **TAS** | **VIC** | **WA** | **Total** |
| Jul | 871 | 27,881 | 215 | 21,028 | 8,478 | 2,965 | 23,195 | 9,186 | **93,819** |
| Aug | 1,143 | 32,580 | 322 | 25,637 | 10,360 | 3,446 | 26,397 | 10,387 | **110,272** |
| Sep | 1,144 | 32,572 | 322 | 25,636 | 10,359 | 3,446 | 26,394 | 10,386 | **110,259** |
| Oct | 1,110 | 28,861 | 342 | 24,308 | 9,522 | 3,251 | 24,875 | 10,228 | **102,497** |
| Nov | 1,081 | 32,802 | 354 | 25,657 | 10,150 | 3,379 | 24,716 | 10,624 | **108,763** |
| Dec | 956 | 26,329 | 256 | 20,032 | 7,877 | 2,880 | 21,933 | 8,248 | **88,511** |
| Jan | 843 | 25,433 | 290 | 19,326 | 7,814 | 2,603 | 20,963 | 8,848 | **86,120** |
| Feb | 1,064 | 26,872 | 252 | 21,167 | 8,342 | 2,768 | 22,592 | 9,116 | **92,173** |
| Mar | 1,155 | 32,070 | 291 | 25,497 | 9,455 | 3,283 | 25,710 | 10,456 | **107,917** |
| **Total** | **7,087** | **196,018** | **2,052** | **151,716** | **60,565** | **21,099** | **157,683** | **63,716** | **659,936** |

Source: HSO Production data.

Note: This table counts the number of unique clients receiving at least one type of service in each reporting month/period (only one service is counted per client in each month/period, as a single client may have services over multiple months).

## Number of Devices Fitted by Month

### Devices Fitted

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Month** | **ACT** | **NSW** | **NT** | **QLD** | **SA** | **TAS** | **VIC** | **WA** | **Total** |
| Jul | 367 | 11,214 | 116 | 8,206 | 3,034 | 1,147 | 9,289 | 3,515 | **36,888** |
| Aug | 356 | 12,030 | 127 | 9,115 | 3,474 | 1,085 | 9,726 | 3,620 | **39,533** |
| Sep | 333 | 11,814 | 152 | 8,641 | 3,367 | 1,159 | 8,668 | 3,192 | **37,326** |
| Oct | 434 | 11,656 | 121 | 8,680 | 3,047 | 1,089 | 9,252 | 3,356 | **37,635** |
| Nov | 403 | 12,232 | 93 | 8,944 | 3,386 | 1,128 | 8,905 | 3,651 | **38,742** |
| Dec | 389 | 10,350 | 93 | 7,707 | 2,855 | 963 | 7,975 | 3,099 | **33,431** |
| Jan | 305 | 10,092 | 91 | 7,181 | 2,779 | 864 | 7,608 | 3,087 | **32,007** |
| Feb | 373 | 10,157 | 83 | 7,474 | 2,851 | 873 | 8,111 | 3,097 | **33,019** |
| Mar | 449 | 12,616 | 132 | 9,504 | 3,310 | 1,014 | 9,642 | 3,649 | **40,316** |
| **Total** | **3,409** | **102,157** | **1,008** | **75,450** | **28,103** | **9,322** | **79,174** | **30,262** | **328,885** |

Source: HSO Production data.

Note: This table counts the number of subsidised devices (hearing aids and Assistive Listening Devices) fitted, replaced, or provided as a spare aid in each month/period.