



Your Disability Support for Older Australians funding

For clients

What happens to my Disability Support for Older Australians (DSOA) funding if I receive other aged care services?

If you want to receive other aged services, it could impact on your DSOA funding. In some cases, it may mean your funding will be capped, or you could be exited from the program.

Your service coordinator can help you understand how receiving another aged care services could impact on your DSOA funding.

Aged care services that **will** impact your funding

- If you are found eligible for a Home Care Package or permanent residential aged care but are not receiving the services yet, your DSOA funding will be capped. This means you won't be able to increase your DSOA funding.
- If you start receiving services through a Home Care Package or move into permanent residential aged care, you will be exited from the DSOA Program.
- If you were already receiving a Home Care Package or entered permanent residential aged care before DSOA commenced on 1 July 2021, you can keep receiving services from both programs. However, your DSOA funding will be capped.

Aged care services that **won't** impact your funding

- Your DSOA funding will not change if you receive services through residential respite care, the Short-Term Restorative Care Programme or the Transition Care Programme.

Aged care services that **may** impact your funding

- You can receive Commonwealth Home Support Programme (CHSP) services that are not available through DSOA and maintain your DSOA funding.
- If you choose to receive services that are also available through DSOA, you will have to exit the program.

You can stay in the DSOA program if you receive these CHSP services:	You will be exited from the DSOA program if you receive these CHSP services:
<ul style="list-style-type: none">• Assistance with care and housing• Domestic assistance• Goods, equipment and assistive technology• Home maintenance• Home modifications• Meals and other food services• Social Support Group• Social Support Individual• Transport• Specialised Support Services	<ul style="list-style-type: none">• Centre-based respite• Cottage respite• Flexible respite• Nursing Personal care

Contacting My Aged Care

- When contacting My Aged Care, you must tell them you are a DSOA client. If you don't, it might stop your DSOA funding from being increased.
- Your service coordinator cannot contact My Aged Care on your behalf without consent, provided in writing using the consent form available in the DSOA Program Manual.

More information

You can also read the [DSOA Program Manual](#) to find out more about how your DSOA funding is impacted by other aged care services.

Let's change aged care together

We invite Australians to continue to have their say about the aged care reforms.



Visit agedcareengagement.health.gov.au



Phone **1800 318 209** (Aged care reform free-call phone line)

For translating and interpreting services, call 131 450 and ask for 1800 318 209.

To use the National Relay Service, visit nrschat.nrscall.gov.au/nrs to choose your preferred access point on their website, or call the NRS Helpdesk on 1800 555 660.