



Contenance Aids Payment Scheme (CAPS) Eligibility Changes – Organisation update

From October 2022, the Australian National Aged Care Classification (AN-ACC) replaced the Aged Care Funding Instrument (ACFI) as the residential aged care subsidy model. Under AN-ACC, permanent residents of residential aged care facilities will receive continence products from their facility as required.

How does this impact CAPS applicants?

From 1 October 2022, permanent residents of residential aged care facilities are ineligible for the CAPS as incontinence products will be supplied by their aged care provider. This excludes residents of residential aged care facilities receiving respite, short-term restorative care or flexible care who will continue to receive their annual/biannual CAPS payments.

Permanent residents of residential aged care facilities who were eligible to receive CAPS before 1 October 2022 will have their CAPS eligibility cease on 30 June 2023, unless they become ineligible, due to a change in circumstances, before that date.

What does your organisation need to do?

Organisations who provide information on CAPS, via a website or printed material, must ensure they are using the updated CAPS Application Guidelines and Form.

Below is the link to the CAPS Application Guidelines and Form. Printed copies can be requested from National Mailing and Marketing.

CAPS Application Guidelines and Form

- ✦ www.health.gov.au/resources/publications/continence-aids-payment-scheme-application-guidelines-and-application-form

National Mailing and Marketing

- ✦ health@nationalmailing.com.au

If your organisation has any questions regarding the CAPS eligibility changes above, or the CAPS Application Guidelines and Form, please email the Department of Health and Aged Care at Contenance@health.gov.au