










Older persons aged care advocacy and representative groups















Find a suitable advocate for your own situation

An advocate helps people to achieve the best outcome for them with their aged care services. They do this by listening to your concerns, giving you information about your rights and responsibilities, and supporting you to understand your options and make decisions. Advocates will speak up on your behalf to services providers if you want them to, and only in a way that represents your expressed wishes. Advocates act confidentially and will always seek your permission before taking action.

Organisation	Description	Contact details
Older Persons Advocacy Network (OPAN)	State and territory member organisations offer free advocacy support and information to older people seeking or using aged care services.	 1800 700 600 Mon to Fri: 8am – 8pm Sat: 10am – 4pm  opan.org.au
Disability Advocacy Network Australia (DANA)	National representative body for independent Australian community-based organisations that advocate for and with people with disability	 02 6175 1300  ceo@dana.org.au  dana.org.au
Dementia Australia (DA)	Advocate for people impacted by dementia as well as families and carers; also supports dementia research.	 1800 100 500 National Dementia Helpline  dementia.org.au

Talk to an organisation who represents your aged care interests

Representative groups or organisations represent older people on aged care issues. These organisations work with older people to ensure you are part of the conversation to the Australian Government and providers about aged care reform and ageing well.

Organisation	Description	Contact details
Carers Australia	National peak body representing unpaid carers.	 02 6122 9900  caa@carersaustralia.com.au  carersaustralia.com.au
National Aboriginal Community Controlled Health Organisation (NACCHO)	National peak body representing Aboriginal Community Controlled Health Organisations (ACCHOs) for Aboriginal and Torres Strait Islander health and wellbeing issues.	 02 6246 9300  naccho.org.au
Federation of Ethnic Communities Councils Australia (FECCA)	National peak body representing Australians from culturally and linguistically diverse backgrounds.	 02 6282 5755  admin@fecca.org.au  fecca.org.au
LGBTIQ+ Health Australia	National peak health organisation, provides LGBTIQ+ health-related programs, services and research.	 02 7209 63010  info@lgbtiqhealth.org.au  lgbtiqhealth.org.au
Consumers Health Forum of Australia (CHF)	Advocate on consumer health care issues.	 02 6273 5444  info@chf.org.au  chf.org.au