



QI Program

The National Aged Care Mandatory Quality Indicator Program (QI Program) requires approved providers of residential aged care to collect and report on eleven crucial areas of care.

Quality indicators measure important aspects of care quality that can affect care recipient health and wellbeing.



Pressure Injuries

Percentage of care recipients with pressure injuries, reported against six pressure injury stages



Physical restraint

Percentage of care recipients who were physically restrained



Unplanned weight loss

Significant — Percentage of care recipients who experienced significant unplanned weight loss (5% or more)
Consecutive — Percentage of care recipients who experienced consecutive unplanned weight loss



Falls and major injury

Percentage of care recipients who experience one or more falls
 Percentage of care recipients who experienced one or more falls resulting in major injury



Medication management

Polypharmacy — Percentage of care recipients who were prescribed nine or more medications
Antipsychotics — Percentage of care recipients who received antipsychotic medications



Activities of daily living

Percentage of care recipients who experienced a decline in activities of daily living



Incontinence care

Percentage of care recipients who experienced incontinence associated dermatitis



Hospitalisation

Percentage of care recipients who had one or more emergency department presentations



Workforce

Percentage of staff turnover



Consumer experience

Percentage of care recipients who report 'good' or 'excellent' experience of the service

WHERE TO FIND HELP...

More information is available on the Department of Health and Aged Care website.

Go to: health.gov.au/QI-Program



Quality of life

Percentage of care recipients who report 'good' or 'excellent' quality of life