



QI Program

From 1 April 2023, approved providers of residential aged care are required to collect and report on additional quality indicators under the National Aged Care Mandatory Quality Indicator Program (QI Program).

Quality indicators measure important aspects of care quality that can affect care recipient health and wellbeing.

What's new?



Activities of daily living

Percentage of care recipients who experienced a decline in activities of daily living.



Incontinence care

Percentage of care recipients who experienced incontinence associated dermatitis.



Hospitalisation

Percentage of care recipients who had one or more emergency department presentations.



Workforce

Percentage of staff turnover.



Consumer experience

Percentage of care recipients who report 'good' or 'excellent' experience of the service.



Quality of life

Percentage of care recipients who report 'good' or 'excellent' quality of life.

To find help:

More information on the QI Program is available on the Department of Health and Aged Care website.

Go to:

health.gov.au/QI-Program