



Australian Government

Department of Health and Aged Care

Residential Aged Care Funding Reforms

17 November 2022



health.gov.au/aged-care-reforms



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24/4 registered nursing: <https://www.health.gov.au/initiatives-and-programs/aged-care-247-registered-nurse-requirement>



Agenda

1. Independent Health and Aged Care Pricing Authority
 2. Services Australia – statements, claims and payments
 3. Palliative care entry process
 4. 24/7 registered nursing requirements
 5. Care minutes
- Q&A
 - Next steps



Progress of residential aged care funding reform

1. Start of AN-ACC funding model on 1 October 2022

2. Start of Transition Fund on 1 October 2022

3. Legislation passed for 24/7 registered nurse requirements on 27 October 2022



Section 2

Providing advice on residential aged care costing and pricing

Independent Health and Aged Care Pricing Authority

Joanne Fitzgerald
A/g Chief Executive Officer

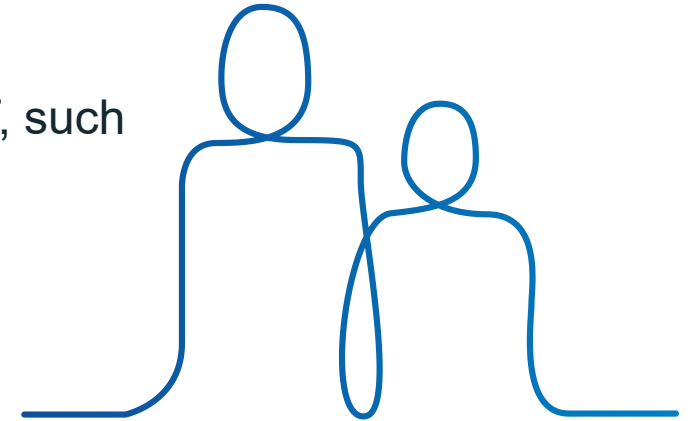
Genevieve Donnelly
Executive Director, Aged Care Policy & Communications Branch

Outline

- **Background to IHACPA**
- **Our role in aged care costing and pricing**
- **Developing advice**
- **Developing the Pricing Framework for Australian Aged Care Services**

Background


- Established in 2011 as the Independent Hospital Pricing Authority (IHPA) under section 129 of the *National Health Reform Act 2011* (the NHR Act).
- Established to promote improved efficiency in, and access to, public hospital services through provision of independent advice to Australian governments.
- IHACPA determines and publishes pricing for Australian public hospital services
 - National efficient price for activity based funding (ABF).
 - National efficient cost for block funding of services not suitable for ABF, such as small rural hospitals.
- Renamed the Independent Health and Aged Care Pricing Authority (IHACPA) in August 2022



IHACPA's role in aged care

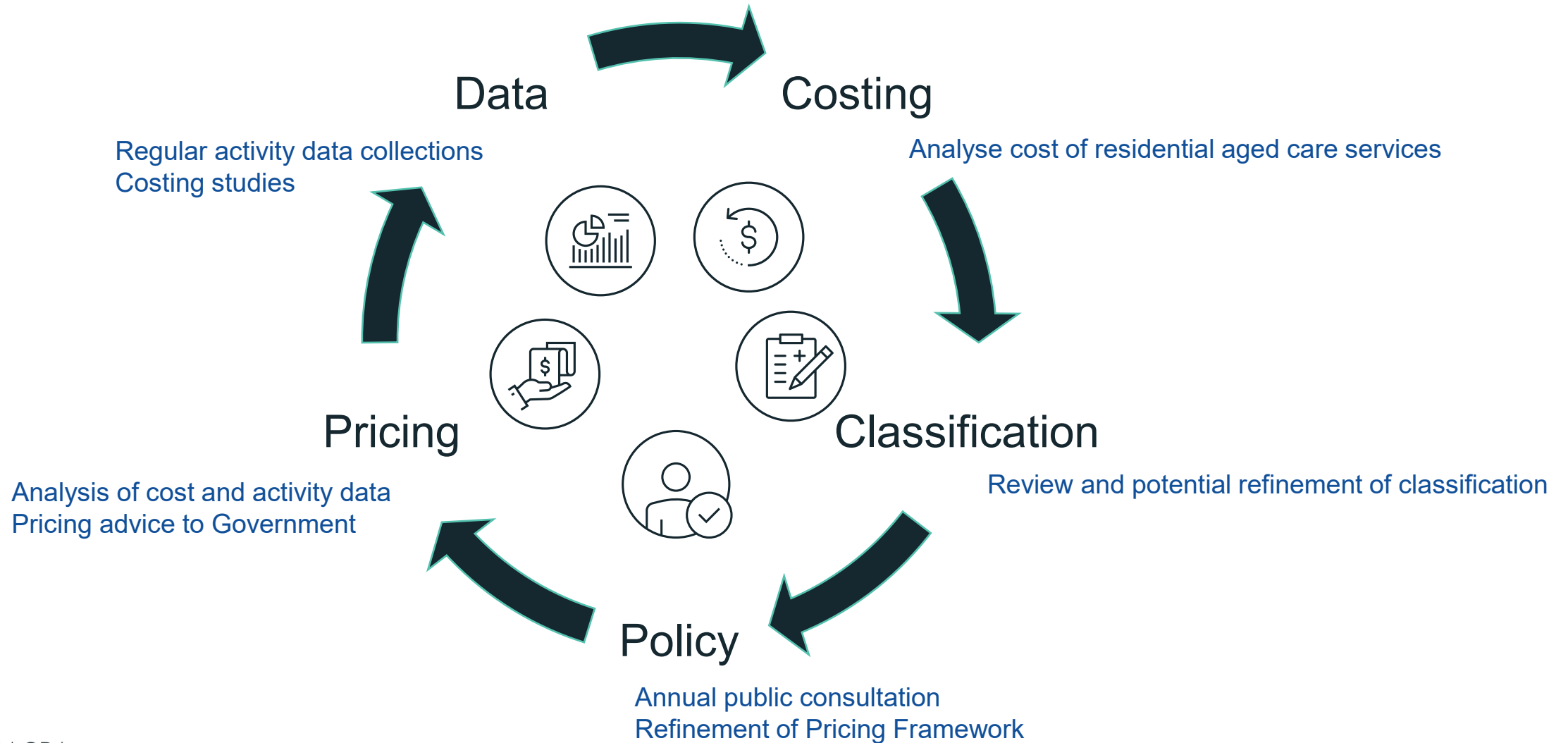
- Recommendations of the Royal Commission into Aged Care Quality and Safety
Independent pricing authority for aged care services.
- The *Aged Care and Other Legislation Amendment (Royal Commission Response) Act 2022* (Cwlth) amended:
 - National Health Reform Act
 - Aged Care Act
- IHACPA will provide advice to the Commonwealth for 1 July 2023.
- Represents part of larger sector reform measures.





IHACPA's approach to developing residential aged care costing and pricing advice

The costing and pricing cycle



Developing a Pricing Framework for Australian Aged Care Services



Pricing Principles



Overarching principles

- Access to care
- Quality care
- Fairness
- Efficiency
- Maintaining agreed roles and responsibilities



Process principles

- Administrative ease
- Stability
- Evidence-based
- Transparency



System design principles

- Fostering care innovation
- Promoting value
- Promoting harmonisation
- Minimising undesirable and inadvertent consequences
- Activity based funding pre-eminence
- Recipient based

Proposed future priorities

These include:

- Refinement of residential respite pricing
- Consideration of whether hotel costs could and/or should be incorporated in AN-ACC
- A review of the one-off adjustments for new residents
- Consideration of how Multipurpose Service and National Aboriginal and Torres Strait Islander Flexible Aged Care Program funding could be aligned to the AN-ACC funding model
- Following future reforms, development of costing and pricing advice for home care






Connect with us

Subscribe to our mailing list to receive updates on our work developing aged care costing and pricing advice.

Further information

To learn more about the Independent Health and Aged Care Pricing Authority, get in touch with us via the details below.

 (02) 8215 1100  enquiries.ihacpa@ihacpa.gov.au  www.ihacpa.gov.au

Find us online to connect with us.



Independent Health and
Aged Care Pricing Authority



@IHACPA



IHACPA

Section 2

Residential Aged Care Funding Reform AN-ACC - Aged Care Payment System changes

Angela Tulk – Director, Aged Care Transformation Branch



Australian Government



Services
Australia



Key topics

- ACFI end dating
- AN-ACC claims processing
- System feature changes
- Reconciliation of bank statements
- NAPS ID
- Provider education material



Background

- As part of the Residential Aged Care Funding Reform (RACFR), Services Australia launched the Aged Care Payment System (ACPS) for residential aged care on 20 August 2022.
- Changes in October 2022 included features to support the new Australian National Aged Care Classification (AN-ACC) funding model and some enhancements to functionality in the ACPS.
- From 1 November 2022, the first AN-ACC claims were lodged.



AN-ACC claims process

- The process for claim finalisation in the Aged Care Provider Portal (ACPP) has not changed for AN-ACC.
- Services Australia are taking a cautious approach for processing claims to ensure calculations are occurring correctly.
- The result of the October claim checking process means it may take a little longer for the approval of claims.
- In future, our internal process will be simplified enabling more timely processing and payment of claims

ACFI end dating

- ACFI has been end dated
- The current claims for October and November are now displaying AN-ACC
- Every care recipient will have their current ACFI end dated as of 30 September 2022
- This can be seen on the ACFI summary screen



Care Recipient AN-ACC classification

Australian National Aged Care Classification (AN-ACC) summary

Current AN-ACC classifications

| AN-ACC classification | Classification type | Care type | Care sub-type | Start date | End date | Created date | Last updated |
|-----------------------|---------------------|------------------|----------------|------------|----------|--------------|--------------|
| Class 12 | Assessment | Residential Care | Permanent Care | 01/04/2022 | – | 04/09/2022 | 10/09/2022 |


Historical AN-ACC classifications

| AN-ACC classification | Classification type | Care type | Care sub-type | Start date | End date | Created date | Last updated |
|-----------------------|---------------------|-----------|---------------|------------|----------|--------------|--------------|
| No records available | | | | | | | |

Service AN-ACC classification



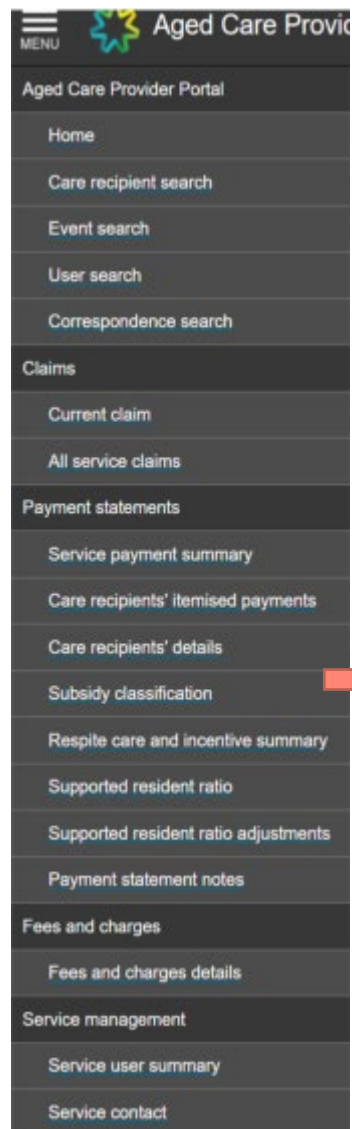
Service NAPS ID: 60539 | Service RACS ID: 100646 | Service type: Residential care | Service AN-ACC classification: Class 6



Payment statement – what stays the same

- General look of the payment statement
- Subsidies and supplements are displayed in separate sections
- Payments are itemised to individual care recipients
- Care recipient details will still be viewable for all care recipients
- Payment statement notes are viewable
- ACFI details and their corresponding columns will continue to display if there are adjustments relating to ACFI payments
- CSV and XML versions of the payment statement are available for download.

Payment statement – what is new



| Service payment summary | | | |
|--------------------------------------|--------------|--------------|--------------|
| | | Claim month: | October 2022 |
| Description | Payments | Deductions | Total |
| Subsidies | | | |
| Fixed subsidy - class 3H | \$128,259.00 | | |
| Fixed subsidy - class 3L | \$581,717.70 | | |
| Variable subsidy - permanent | \$12,422.40 | | |
| Variable subsidy - respite | \$6,057.55 | | |
| SUBTOTAL subsidies | | | \$728,456.65 |
| Supplements | | | |
| Accommodation supplement | \$0.00 | | |
| Home tested accommodation supplement | \$0.00 | | |

Sample only

Service payment summary

Sample only

| Supplements | |
|--|------------|
| Accommodation supplement | \$0.00 |
| Means tested accommodation supplement | \$0.00 |
| Accommodation charge top-up supplement | \$0.00 |
| Clean energy supplement | \$0.00 |
| Concessional supplement | \$0.00 |
| Enteral feeding supplement | \$0.00 |
| Ex-hostel supplement | \$0.00 |
| Hardship accommodation supplement | \$0.00 |
| Hardship BDF supplement | \$0.00 |
| Hardship means tested accommodation supplement | \$0.00 |
| Initial entry adjustment payment | \$0.00 |
| Oxygen supplement | \$0.00 |
| Pensioner supplement | \$0.00 |
| Respite accommodation supplement | \$1,124.55 |
| Transitional accommodation supplement | \$0.00 |
| Veterans supplement | \$0.00 |
| SUBTOTAL supplements | \$1,124.55 |

Service payment summary continued


Sample only

| | | |
|---|--------|--------------|
| SUBTOTAL subsidies, supplements and adjustments | | \$754,835.30 |
| Outstanding balance and advance | | |
| Outstanding balance from February 2021 | \$0.00 | |
| Advance | \$0.00 | |
| SUBTOTAL outstanding balance and advance | | \$0.00 |
| Payment held over | | \$0.00 |
| TOTAL amount paid to provider | | \$754,835.30 |

| Description | Payments | Total |
|------------------------------------|----------|----------|
| Special payments | | |
| Special payment made on 19/04/2021 | \$150.25 | |
| Special payment made on 18/04/2021 | \$150.25 | |
| TOTAL amount paid to provider | | \$300.50 |

Note: Payments reflect amount(s) issued to the service for the corresponding claim month. Refer to [Special payments summary](#) for details.

Care recipients itemised payments

 [Claims](#) [Payment statements](#)

Care recipients' itemised payments

[Legend](#)Claim month:

August 2022

Search

Search using any keyword in the table. To search for multiple keywords, provide a space between words.

Filter by

All

Respite

Permanent

| Care recipient | | | | | | | Paid leave days | | | | Unpaid leave days | | | | | | |
|----------------|-------------------|------------|---|---------------------|------------------|-----------------------------|-----------------|----|----|----|-------------------|----|----------------|--------------------|--------------|------------|-------------|
| ID | Family name | Given name | Payment type | Rate effective date | Entitlement type | Adjustments for claim month | SL | HP | TC | EL | SL | TC | Paid care days | Non claimable days | Rate per day | Subtotal | Total |
| 412841335 | BoganQZpK | AmyAvXJ | Variable subsidy - Pending classification (Class 99) | 01/07/2019 | Current | | | 11 | | | | | 20 | | \$117.07 | \$3,629.17 | \$6,922.30 |
| | | | Fixed subsidy - Class 6 | 01/07/2019 | Current | | | | | | | | 31 | | \$106.23 | \$3,293.13 | |
| 412841324 | HoweWnyi | EmelysVnH | Variable subsidy - Class 3 | 01/07/2019 | Current | | 5 | | | | | | 26 | | \$67.21 | \$2,083.51 | \$5,376.64 |
| | | | Fixed subsidy - Class 6 | 01/07/2019 | Current | | | | | | | | 31 | | \$106.23 | \$3,293.13 | |
| 412841333 | KuhlmanxmhC | RosieKjky | Variable subsidy - Class 2 | 01/07/2019 | Current | | | | | | | | 26 | | \$41.19 | \$1,070.94 | \$3,832.92 |
| | | | Variable subsidy - Class 2 | 01/07/2019 | Current | | | | | 5 | | | | \$0.00 | \$0.00 | | |
| | | | Fixed subsidy - Class 6 | 01/07/2019 | Current | | | | | | | | 26 | | \$106.23 | \$2,761.98 | |
| 412841337 | RunolfsdottirdyeC | GuspFAw | Variable subsidy - Pending classification (Class 100) | 01/07/2019 | Current | | | | | | | | 31 | | \$87.59 | \$2,715.29 | \$7,039.48 |
| | | | Fixed subsidy - Class 6 | 01/07/2019 | Current | | | | | | | | 31 | | \$106.23 | \$3,293.13 | |
| | | | Respite accommodation supplement | 01/07/2022 | Current | | | | | | | | 31 | | \$33.26 | \$1,031.06 | |
| TOTAL | | | | | | | | | | | | | | | | | \$33,185.27 |

Show

10

 records - Showing 1 to 10 of 12 records[First](#) [Previous](#)

1

2

[Next](#) [Last](#)[Download payment statement](#) [CSV](#) [XMI](#)

Care recipients' itemised payments continued

| ID | Family name | Given name | Payment type | Rate effective date | Entitlement type | Adjustments for claim month | SL | HP | TC | EL | SL | TC | Paid care days | Non claimable days | Rate per day | Subtotal | Total |
|-----------|---------------|--------------|----------------------------------|---------------------|------------------|-----------------------------|----|----|----|----|----|----|----------------|--------------------|--------------|-------------|-------------|
| | | | Respite accommodation supplement | 01/07/2020 | Adjustment | February 2021 | | | | | | | 27 | | \$31.86 | \$860.22 | |
| 412856591 | RodriguezqyqL | ViviannesIOM | Variable subsidy - class 99 | 01/07/2019 | Current | | | | | | | | 30 | | \$117.07 | \$3,512.10 | \$3,512.10 |
| 412856597 | RunteWbZq | PierrehJTB | Variable subsidy - class 11 | 01/07/2019 | Current | | | | | | | | 30 | | \$179.94 | \$5,398.20 | \$7,425.26 |
| | | | Variable subsidy - class 11 | 01/07/2019 | Original | March 2021 | | | | | | | -15 | -7 | \$179.94 | -\$2,699.10 | |
| | | | Variable subsidy - class 11 | 01/07/2019 | Adjustment | March 2021 | | | | | | | 16 | | \$179.94 | \$2,879.04 | |
| | | | Variable subsidy - class 99 | 01/07/2019 | Adjustment | March 2021 | | | | | | | 6 | | \$117.07 | \$702.42 | |
| | | | Initial entry adjustment payment | 01/07/2019 | Adjustment | March 2021 | | | | | | | | | \$1,144.70 | | |
| 412856598 | WalkerLxap | WymanwWTG | Variable subsidy - class 103 | 01/07/2019 | Current | | | | | | | | 30 | | \$187.32 | \$5,619.60 | \$7,494.83 |
| | | | Respite accommodation supplement | 20/03/2021 | Current | | | | | | | | 30 | | \$32.13 | \$963.90 | |
| | | | Variable subsidy - class 103 | 01/07/2019 | Original | March 2021 | | | | | | | -15 | -6 | \$187.32 | -\$2,809.80 | |
| | | | Variable subsidy - class 103 | 01/07/2019 | Adjustment | March 2021 | | | | | | | 16 | | \$187.32 | \$2,997.12 | |
| | | | Variable subsidy - class 100 | 01/07/2019 | Adjustment | March 2021 | | | | | | | 5 | | \$87.59 | \$437.95 | |
| | | | Enteral feeding supplement | 01/07/2020 | Original | March 2021 | | | | | | | -15 | | \$18.98 | -\$284.70 | |
| | | | Enteral feeding supplement | 01/07/2020 | Adjustment | March 2021 | | | | | | | 12 | | \$18.98 | \$227.76 | |
| | | | Enteral feeding supplement | 01/07/2020 | Adjustment | March 2021 | | | | | | | 8 | | \$18.98 | \$151.84 | |
| | | | Respite accommodation supplement | 01/07/2020 | Original | March 2021 | | | | | | | -3 | | \$31.86 | -\$95.58 | |
| | | | Respite accommodation supplement | 01/07/2020 | Adjustment | March 2021 | | | | | | | 5 | | \$31.86 | \$159.30 | |
| | | | Respite accommodation supplement | 01/07/2020 | Adjustment | March 2021 | | | | | | | 4 | | \$31.86 | \$127.44 | |
| TOTAL | | | | | | | | | | | | | | | | | \$33,923.31 |

Show records - Showing 1 to 33 of 33 records

Download payment statement

CSV

XML

Care recipients itemised payments continued

AN-ACC
with ACFI
retro



Care recipients' itemised payments

Search

Search using any keyword in the table. To search for multiple keywords, provide a space between words.

Legend

Claim month: April 2021

Filter by **All** Respite Permanent

| Care recipient | | | | | | | | Paid leave days | | | | Unpaid leave days | | | | | | |
|----------------|-------------|-------------|-----------------------------|---------------------|------------------|-----------------------------|-----------------------------|-----------------|----|----|----|-------------------|----|----------------|--------------------|--------------|------------|-------------|
| ID | Family name | Given name | Payment type | Rate effective date | Entitlement type | Adjustments for claim month | Appraisal payment indicator | SL | HP | TC | EL | SL | TC | Paid care days | Non claimable days | Rate per day | Subtotal | Total |
| 412855324 | LarkinJYf | CydneywklMe | Variable subsidy - class 99 | 01/07/2019 | Adjustment | January 2021 | | | | | | | | 31 | | \$117.07 | \$3,629.17 | \$22,817.47 |
| | | | Variable subsidy - class 99 | 01/07/2019 | Adjustment | December 2020 | | | | | | | 31 | | \$117.07 | \$3,629.17 | | |
| | | | Adjusted subsidy - DNA | 01/09/2020 | Adjustment | November 2020 | DEFAULT | | | | | | | 30 | | \$0.00 | \$0.00 | |
| 412855320 | MooreDxHM | VitoKGGU | Variable subsidy - class 99 | 01/07/2019 | Current | | | | | | | | | 30 | | \$117.07 | \$3,512.10 | \$8,292.60 |
| | | | Fixed subsidy - class 7 | 01/07/2019 | Current | | | | | | | | | 15 | | \$119.24 | \$1,788.60 | |
| TOTAL | | | | | | | | | | | | | | | | | | \$81,854.44 |

Show 5 records - Showing 21 to 25 of 34 records

First Previous 1 2 3 4 5 6 7 Next Last

Download payment statement

CSV

XML

Sample only

Care recipients' details

[Claims](#)[Payment statements](#)

Care recipients' details

[Legend](#)Claim month: October 2022 Search

Search using any keyword in the table. To search for multiple keywords, provide a space between words.

Filter by

[All](#)[Respite](#)[Permanent](#)

| Care recipient | | | Admission details | | | | | AN-ACC | | | | Days remaining | | |
|---------------------------|---------------|--------------|-------------------|-----------|-----|----|------|----------------|----------------|-----------|--------------|----------------|--------------|-----------------------|
| ID | Family name | Given name | Entry | Departure | RCT | SR | ACAT | Classification | Effective date | Room type | Compensation | Respite care | Social leave | Transition care leave |
| 412856593 | CassinwKdj | WaltonQMFo | 04/02/2021 | | STD | | R | Class 99 | 04/02/2021 | | | | 52/52 | |
| 412856594 | ProsaccoVyfN | VellaCLyr | 02/02/2021 | | | | H | Class 100 | 01/01/2021 | | | 0/63 | | |
| 412856591 | RodriguezqyqL | ViviannesIOM | 01/01/2021 | | STD | | R | Class 99 | 01/01/2021 | | | | 52/52 | |
| 412856597 | RunteWbZq | PierrehJTB | 10/03/2021 | | STD | | R | Class 11 | 16/03/2021 | 001A | | | 52/52 | |
| 412856598 | WalkerLxap | WymanwWTG | 11/03/2021 | | | | H | Class 103 | 16/03/2021 | | | 12/63 | | |

Show 10 records - Showing 1 to 5 of 5 records[Download payment statement](#)[CSV](#)[XML](#)

Supported Resident Ratio



Claims Payment statements



Supported resident ratio

Claim month: April 2021 ▼

| Description | |
|--|------|
| Supported resident ratio met? | No |
| Total number of payable days of eligible care recipients receiving supplements | 0 |
| Total number of payable days of eligible care recipients receiving basic subsidy | 90 |
| Supported resident ratio % | 0.00 |

Download payment statement

CSV

XML

Sample only

Supported Resident Ratio Adjustments continued

[Claims](#)[Payment statements](#)

Supported resident ratio adjustments

Claim month: April 2021



*Adjustment month: March 2021



Description

| | |
|--|------|
| Supported resident ratio met? | No |
| Total number of payable days of eligible care recipients receiving supplements | 0 |
| Total number of payable days of eligible care recipients receiving basic subsidy | 66 |
| Supported resident ratio % | 0.00 |

[Download payment statement](#)[CSV](#)[XML](#)

Sample only



Services Australia supported browsers

We recommend the following minimum browser versions to use with PRODA:

- Firefox 72.x
- Google Chrome 80.x
- Microsoft Edge 79.x
- Safari 14.x.

Older versions or other browsers may work but may not display correctly and are not tested or supported.

Infographics

- How to reconcile payments received against your payment statement
- Colour coded to provide clarity and linkages between the Payment statement, service payment summary and bank statements

Using updated Aged Care payment descriptions to reconcile payments received

Residential Aged Care payment descriptors have changed since the implementation of RACFR*. This resource will assist you to reference payments received for claims and advances in the Aged Care Provider Portal, the Portal.



The bank statement will display the following details...

Example bank statement shows **Claim (CL)** and **Advance Payment (AP)** using relevant NAPS** ID. If several services are paid to the same account, the NAPS ID can be referenced.

| Bank statement | | | |
|----------------|---|----------|-----------|
| DATE | PARTICULARS | WITHDRAW | DEPOSIT |
| | Balance Forward | 0.00 | 0.00 |
| 13-May-2022 | Direct Credit 002221 AC-PAYMENT005 CL-RAC0-0060501 | 0.00 | 13,190.10 |
| 02-Jun-2022 | Direct Credit 002221 AC-PAYMENT004 AP-RAC0-0060501 | 0.00 | 5,500.00 |
| 14-Jun-2022 | Direct Credit 002221 AC-PAYMENT006 CL-RAC0-0060501 | 0.00 | 23,162.99 |
| 13-Aug-2022 | Direct Credit 002221 AC-PAYMENT007 CL-RAC0-0060501 | 0.00 | 79,511.12 |
| 02-Sep-2022 | Direct Credit 002221 AC-PAYMENT005 AP-RAC0-0060501 | 0.00 | 5,500.00 |
| 14-Sep-2022 | Direct Credit 002221 AC-PAYMENT008 CL-RAC0-0060501 | 0.00 | 27,685.27 |



The information can be viewed via the Portal to cross reference amounts received.

The total amount paid to provider will match with the relevant pay month and amount.

| Claims Payment statements | |
|---------------------------|----------------|
| SERVICE NAME | |
| All service claims | |
| Claim month | Date finalised |
| September 2022 | - |
| August 2022 | 14/09/2022 |
| July 2022 | 13/09/2022 |
| June 2022 | 02/09/2022 |
| May 2022 | 29/08/2022 |
| April 2022 | 29/08/2022 |

| | |
|--|-------------|
| Claims Payment statements | |
| Claim month: August 2022 | |
| Service payment summary | |
| Outstanding balance and advance | |
| Outstanding balance from April 2022 | \$0.00 |
| Advance | -\$5,500 |
| SUBTOTAL outstanding balance and advance | |
| | -\$5,500 |
| Payment held over | \$0.00 |
| TOTAL amount paid to provider | \$27,685.27 |

* Residential Aged Care Funding Reform ** National Approved Provider System



Services
Australia

Date: November 2022 Code: ACPPM04INFO7

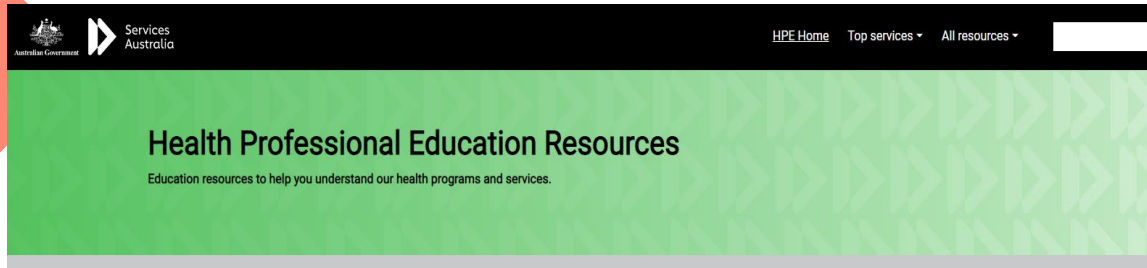
hpa.servicesaustralia.gov.au



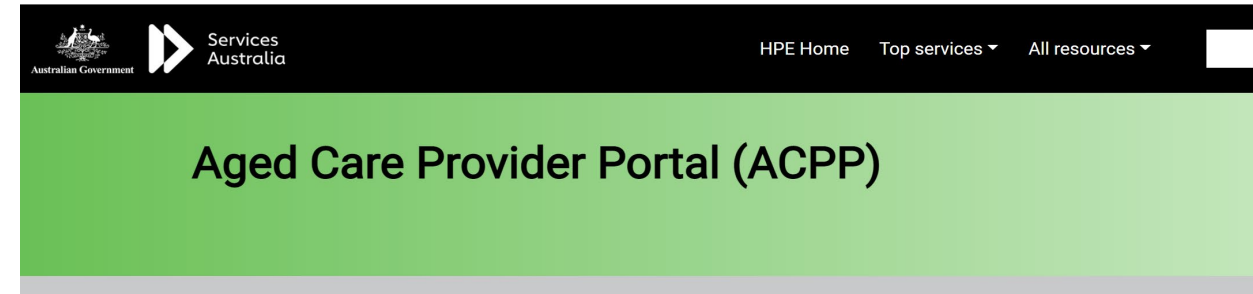
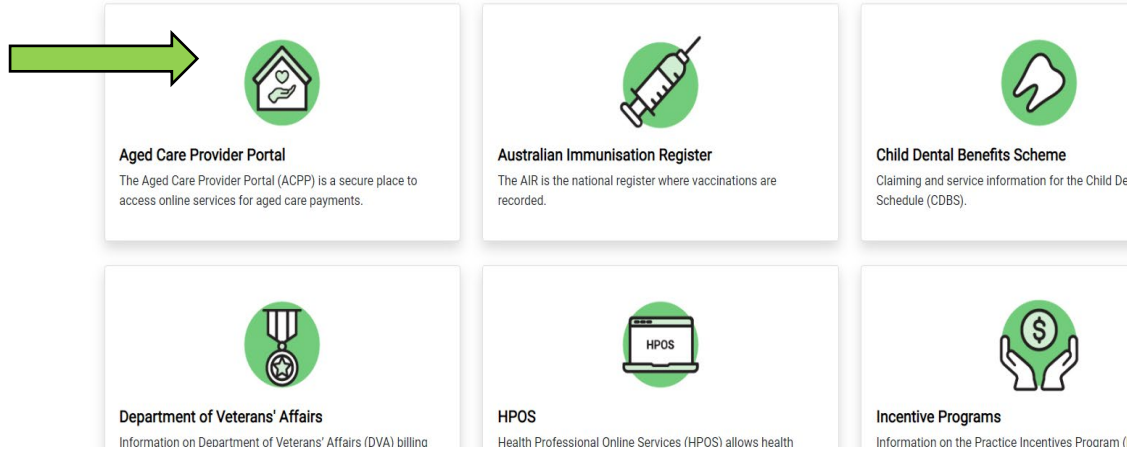
NAPS ID

- Following the launch of the Aged Care Payment System, services will need to view and use their 'service ID / NAPS ID in most circumstances
- The service RACS ID will display in some places on the system - BUT you will need to use you NAPS ID in most search fields

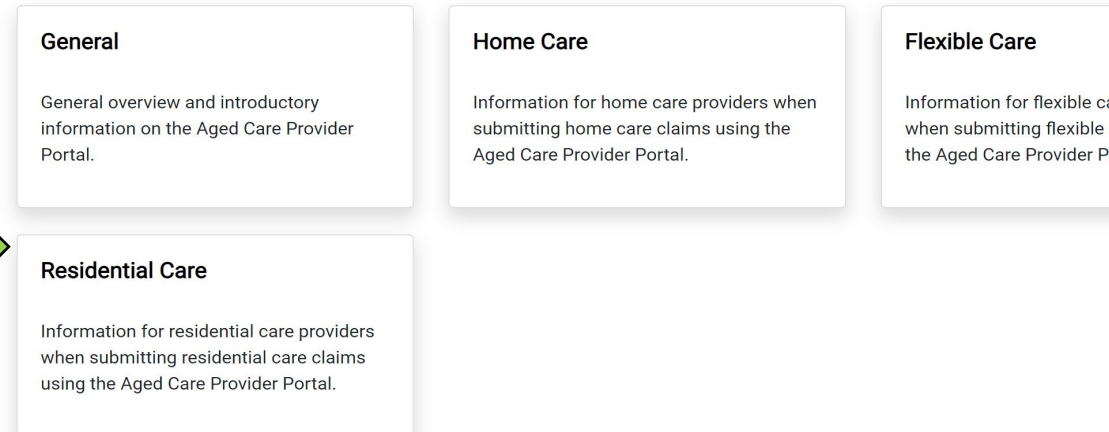
Health Professionals – Provider Education Resources



Top services



Home / Aged Care Provider Portal



Educational resources are available on Health Professional Education Resources Gateway:

[Health Professional Education Resources \(servicesaustralia.gov.au\)](https://servicesaustralia.gov.au)

[Aged Care Provider Portal \(ACPP\) - Health Professional Education Resources \(servicesaustralia.gov.au\)](https://servicesaustralia.gov.au)

Section 3

Palliative care entry process

Robert Montefiore-Gardner – Director of Funding Regulation

Palliative care entry – three methods of entry

**New residents
entering for
palliative care**



**Natural decline to
palliative state
(existing residents)**




**Episode or event that
leads to imminent end
of life (existing residents)**



Entry to Residential Palliative Care

Email: ANACCAssessments@health.gov.au

Palliative care entry – Palliative Care Status Form

 Australian Government
Department of Health and Aged Care

Palliative Care Status Form

For individuals entering residential aged care after 23 July 2022 for the purpose of receiving palliative care

Purpose of this form

This form is used by the Department of Health and Aged Care (the Department) to determine whether an individual entering a residential aged care service for non-respite care has palliative care status for classification and funding purposes.

To be eligible for palliative care status, the individual at the date of entry, must have:

- a life expectancy of 3 months or less, AND
- an Australia-Modified Karnofsky Performance (AKPS) score of 40 or less.

That life expectancy and the AKPS score must have been given by a medical practitioner or nurse practitioner operating within their scope of practice, using this approved form, prior to the date the individual enters the aged care service for non-respite care.

Who should fill out this form?

Part A and Part B of this form must be completed and signed by a medical practitioner or nurse practitioner who is not an employee or contractor of the residential aged care service and prior to the date the individual enters the aged care service for non-respite care.

Part C of this form must be completed and signed by a representative of the residential aged care service where the individual will reside.

Part D of this form must be reviewed and signed by the person who will be receiving palliative care at the aged care service recorded in Part C (or their authorised representative).

Instructions for completing this form

This form should be printed out and completed in black or blue pen, using capital letters, as outlined below.

1. A medical practitioner or nurse practitioner should complete Parts A and B, including signing and dating Part B, and retain a PDF copy for records purposes.
2. A copy of the form should be given to the individual (or their representative) and to the proposed aged care service (if known).
3. The aged care service is responsible for completing Part C and submitting a copy of the completed form, including the consent at Part D.

Department of Health and Aged Care – Residential Aged Care: Palliative Care Status Form
Version 1.0 23 July 2022

1

Parts A and B

completed by an
independent

Medical Practitioner or
Nurse Practitioner

Parts C and D

completed by

- the person (or their representative) **AND**
- the person's provider

Palliative phases: Stable, Unstable, Deteriorating, Terminal



<https://www.health.gov.au/resources/publications/palliative-care-status-form>



Palliative care scenarios - 1

If the person is palliative but doesn't meet the criteria?

Resident will be referred for AN-ACC assessment



What happens if the person dies before a decision is made?

Provider will receive the default rate, which is the same as the Class 1 rate (\$216.80)



Palliative care scenarios - 2

What happens if an existing resident becomes palliative?

If a resident who becomes palliative after entry, the provider can request a reclassification of that resident.

A resident in such circumstances may receive a higher classification – class 13 which is equivalent to a class 1



Palliative care scenarios - 3

What happens if the resident lives longer than 3 months?

The provider receives palliative care rate of funding to care for the resident until they depart the service or the provider or resident requests a reclassification.



Section 4

24/7 registered nursing requirements

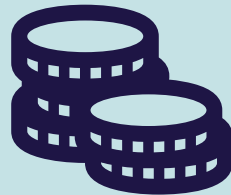
Claudia Dukats – Director of Policy and Care Minutes

24/7 registered nurse requirement details



Requirement

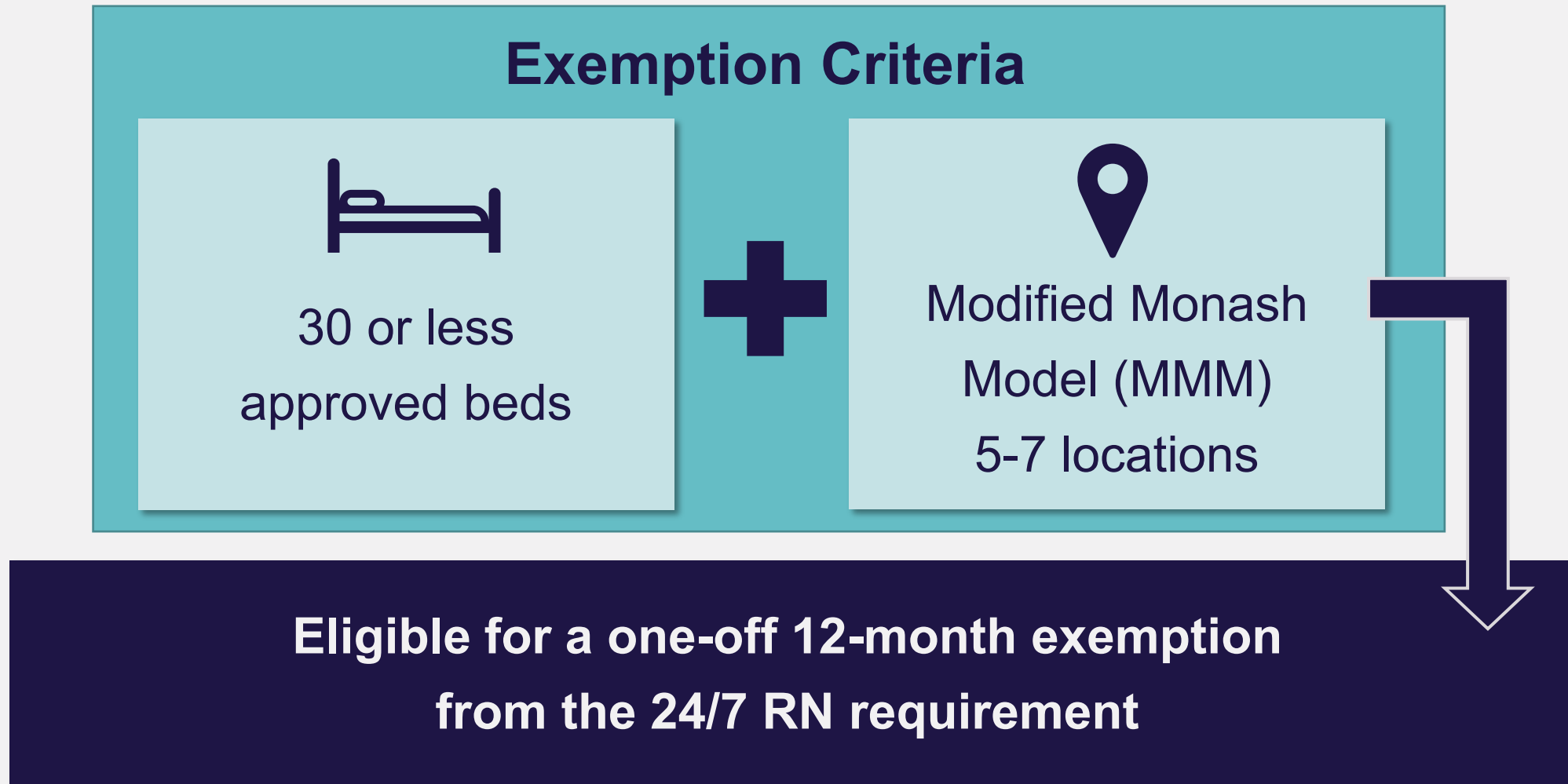
From 1 July 2023 - approved residential aged care services must have a **registered nurse on-site and on duty 24-hours a day, 7 days a week**



Supplement

Residential aged care services with 60 residents or less - based on **occupied beds** - are eligible for a funding supplement to employ extra RNs to deliver 24/7 RN care

24/7 registered nurse exemption



24/7 registered nurse supplement



Additional funding for residential aged care services with 60 or less occupied beds to provide an RN on-site and on duty 24/7

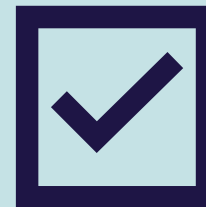


Available to eligible providers from 1 July 2023



Two supplement tiers/rates (based on the location of the service):

- Metro services (MMM 1- 4)
- Rural, remote, and very remote services (MMM 5-7)



No application required

Services Australia automatically pays this supplement to eligible services

24/7 registered nursing reporting



Providers must report monthly on all periods of 30 minutes or more where an RN is not on-site and on duty

24/7 registered nursing examples - 1

What happens if I miss the 24/7 monthly reporting?

It will impact on your funding, and supplement funding if you are eligible, and all services will be reported to the ACQSC.



If a service had 29 occupied beds one month, and was located in a MMM 7 location, and qualified for the specialised homeless base care tariff, would this be accepted for an exemption?

The exemption policy is based on approved beds, not occupied beds. Base Care Tariff is not a factor for exemption.



24/7 registered nursing examples - 2

If my service has 30 approved beds and is located in a MMM 6 location, how do I apply for an exemption?



1 April 2023 - exemption process will open. Email will be sent to eligible services asking for a response, including an acceptance and signed statement. Responses will be due by 30 April 2023.

<https://www.health.gov.au/initiatives-and-programs/aged-care-247-registered-nurse-requirement>

<https://www.health.gov.au/health-topics/aged-care/providing-aged-care-services/funding-for-aged-care-service-providers/247-registered-nurse-supplement>










Section 5

Care minutes updates

Claudia Dukats – Director of Policy and Care Minutes

24/7 registered nursing and care minutes comparison

| | | 24/7 nursing | Care minutes |
|-----------------------|---|---|--|
| Purpose |  | Continuous resident access to high level care from RN | Increase time of direct care for residents |
| Includes RNs |  | ✓ | ✓ |
| Target Introduction |  | ✗ | 1 October 2022 |
| Mandatory Requirement |  | 1 July 2023 | 1 October 2023 |
| Funding Mechanism |  | Separate Supplement | Via AN-ACC |
| Reporting |  | Monthly by Exception | ACFR and QFR |
| Star Ratings | ★★★ | ✓ | ✓ |
| Exemption |  | ✓ | ✗ |



Care minutes definitions – RN and EN

Government will provide \$5.4 billion over 4 years from 1 October 2022 to fund care minutes and additional \$1.9 billion from 2024-25 to increase to the average of 215 minutes care minutes

Registered nurse (RN)

- Registered with AHPRA

Duties include

- assessing patients
- developing a nursing care plan
- administering medicine
- providing specialised nursing care

Enrolled nurse (EN)

- Registered with AHPRA

Duties include

- regularly recording patients' temperature, pulse, blood pressure, and respiration
- providing interventions, treatments, and therapies from patient care plans
- assisting RNs and other team members with health education activities
- helping patients with their activities of daily life

Care minutes definitions – personal care worker

Personal care worker

Duties include

- daily living routines and direct care activities (such as self-care or personal care)
- social and emotional support for residents and their families
- regular monitoring and support of residents' health and wellbeing

Social and emotional support

Social and emotional support includes activities that support residents to be and feel connected, heard, valued and fulfilled

Example activities

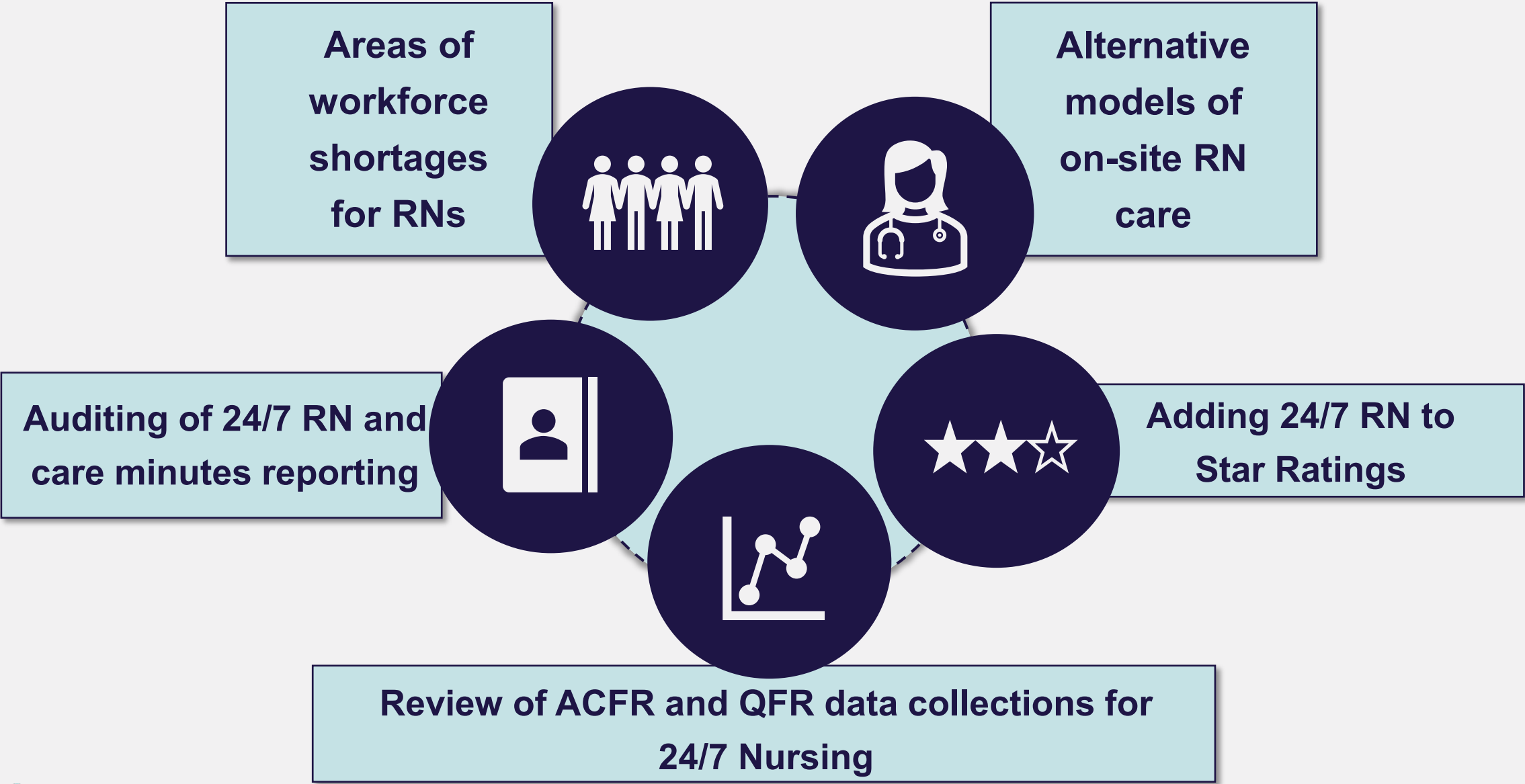
- when a PCW spends social time with a resident to have a conversation
- assists them personally to undertake personal interests (for example reading or playing a game)
- assists them personally to participate in a group activity



<https://www.health.gov.au/resources/publications/care-minutes-and-247-nursing-requirements-guide>



Residential aged care consultancies



Q&A

Care Minutes and 24/7 Nursing Requirements Guide

<https://www.health.gov.au/initiatives-and-programs/aged-care-247-registered-nurse-requirement>

Next steps...



February 2023

QFR reporting
information



April 2023

24/7 Nursing
Exemption
process open



May 2023

Anticipated AN-ACC
pricing decision for
1 July 2023



July 2023

Mandatory 24/7
Nursing
Requirement

24/7 Nursing
Supplement



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Care minutes: <https://www.health.gov.au/initiatives-and-programs/an-acc/providers/care-minutes>

24/4 registered nursing: <https://www.health.gov.au/initiatives-and-programs/aged-care-247-registered-nurse-requirement>

Star Ratings webinar

<https://agedcareengagement.health.gov.au/engagement/webinar:-star-ratings-information-for-residential-aged-care-providers/>

Webinar
feedback survey





Australian Government

Department of Health and Aged Care

Thank you

If you have any questions after the webinar, please email them to

acfr@health.gov.au



health.gov.au/aged-care-reforms