Practice Incentives Program Quality Improvement Incentive Who do I ask?

# I’ve got questions about the Practice Incentives Program Quality Improvement Incentive, who do I ask?

Lots of questions about Practice Incentives Program (PIP) Quality Improvement (QI) are answered here [PIP QI FAQ](https://www1.health.gov.au/internet/main/publishing.nsf/Content/D4FE6997059769B8CA258426000794AF/%24File/Practice%20Incentives%20Program%20Quality%20Improvement%20Frequently%20Asked%20Questions.docx).

Your **local PHN** can also answer questions about PIP QI such as:

* Guidelines
* PIP Eligible Data Set
* The ten Improvement Measures
* Data Governance Framework
* Quality improvement activities
* Your eligibility for a PIP QI payment

**PHN contact details**

The [PHN website](https://www.health.gov.au/internet/main/publishing.nsf/Content/PHN-Contacts) has the contact details of your local PHN contact.

The **Department of Human Services** can also answer questions about PIP QI such as:

* Applying for the PIP and the PIP QI
* Registering on HPOS
* PIP practice identifier
* Linking your HPOS account to your practice profile to enable you to manage your practice details online
* How payments are calculated and the Standardised Whole Patient Equivalent (SWPE) value
* Practice obligations and the Annual Confirmation Statement
* Review of decisions about your status or PIP payment

**Department of Human Services contact details**

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Phone: 1800 222 032