Standard 2. Safety

The activities and environment of the MHS are safe for consumers, carers, families, visitors, staff and its community.

CRITERIA

2.1  The MHS promotes the optimal safety and wellbeing of the consumer in all mental health settings and ensures that the consumer is protected from abuse and exploitation.

2.2  The MHS reduces and where possible eliminates the use of restraint and seclusion within all MHS settings.

2.3  The MHS assesses and minimises the risk of deliberate self harm and suicide within all MHS settings.

2.4  The MHS minimises the occurrence of adverse medication events within all MHS settings.

2.5  The MHS complies with relevant Commonwealth and state / territory transport policies and guidelines, including the current National Safe Transport Principles.

2.6  The MHS meets their legal occupational health and safety obligations to provide a safe workplace and environment.

2.7  The MHS complies with infection control requirements.

2.8  The MHS can demonstrate investment in adequate staffing and resources for the safe delivery of care.

2.9  The MHS conducts a risk assessment of staff working conditions and has documented procedures to manage and mitigate identified risks.
2.10 Staff are regularly trained to, wherever possible, prevent, minimise and safely respond to aggressive and other difficult behaviours.

2.11 The MHS conducts risk assessment of consumers throughout all stages of the care continuum, including consumers who are being formally discharged from the service, exiting the service temporarily and / or are transferred to another service.

2.12 The MHS conducts regular reviews of safety in all MHS settings, including an environmental appraisal for safety to minimise risk for consumers, carers, families, visitors and staff.

2.13 The MHS has a formal process for identification, mitigation, resolution (where possible) and review of any safety issues.