

**AUSTRALIAN COMMISSION
ON SAFETY AND QUALITY IN
HEALTH CARE**

**Agency resources and
planned performance**

Australian Commission on Safety and Quality in Health Care

Health and Ageing Portfolio Agency

ACSQHC

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Section 1: Agency Overview and Resources

1.1 Strategic Direction Statement

The Australian Government aims to improve the long-term capacity and the quality and safety of Australia's health care system. This will be achieved in part through the work of ACSQHC.

ACSQHC was established by the Council of Australian Governments to lead and coordinate national improvements in safety and quality in health care. This includes providing strategic advice to Health Ministers on best practice thinking to drive safety and quality improvements. ACSQHC will focus on the development and support of national safety and quality standards, the formulation of national accreditation schemes, the development of national datasets, monitoring, reporting and publishing on safety and quality matters, and provide leadership and promulgate knowledge on safety and quality.

The *National Health Reform (NHR) Act 2011* specifies the roles and responsibilities of ACSQHC as a permanent, independent authority under the *Commonwealth Authorities and Companies Act 1997*.

1.2 Agency Resources

Table 1.2.1 shows the total resources from all origins. The table summarises how resources will be applied by outcome and by Departmental classifications.

Table 1.2.1 ACSQHC Resource Statement – Budget Estimates for 2012-13 as at Budget May 2011

	Estimate of prior year amounts available in 2012-13 \$'000	Proposed at Budget 2012-13 \$'000	Total estimate 2012-13 \$'000	Estimated available appropriation 2011-12 \$'000
Opening balance/reserves at bank	2,953	-	2,953	-
FUNDS FROM GOVERNMENT				
Ordinary annual services¹				
Outcome 1	-	-	-	-
Total ordinary annual services	-	-	-	-
Other services²				
Non-operating	-	-	-	-
Total other services	-	-	-	-
Total annual appropriations	-	-	-	-
Payments from related entities³				
Amounts from the Portfolio				
Department	-	6,165	6,165	6,000
Total payments	-	6,165	6,165	6,000
Total funds from Government	-	6,165	6,165	6,000
FUNDS FROM OTHER SOURCES				
State Government Contributions	-	5,665	5,665	5,500
Interest	-	100	100	20
Total other sources	-	5,765	5,765	5,520
Total net resourcing for ACSQHC	2,953	11,930	14,883	11,520

All figures are GST exclusive.

The ACSQHC is not directly appropriated. Appropriations are made to the Department of Health and Ageing which are then paid to the ACSQHC and are considered 'departmental' for all purposes.

¹ Appropriation Bill (No.1) 2012-13.

² Appropriation Bill (No.2) 2012-13.

³ Funding provided by a Government body that is not specified within the annual appropriation bills as a payment to the CAC Act body.

1.3 Budget Measures

Section 1.3 is not applicable to ACSQHC in 2012-13.

Section 2: Outcomes and Planned Performance

2.1 Outcomes and Performance Information

Outcome 1 – Improved safety and quality in health care across the health system, including through the development, support for implementation, and monitoring of national clinical safety and quality guidelines and standards

Outcome Strategy

The Australian Government recognises that nationally consistent health services and clinical standards and guidelines for safety and quality in health care are necessary to deliver informed, evidence-based improvements across the health care system. To achieve this, the Government has established ACSQHC to develop more effective and nationally consistent standards for health care safety and quality.

Following consultation with industry and approval from Health Ministers, ACSQHC develops National Safety and Quality Health Services (NSQHS) Standards for health services. ACSQHC also works with jurisdictions to coordinate the implementation of those standards and monitor their effectiveness. ACSQHC obtains, analyses and interprets a range of data in order to support its role in driving safety and quality improvements across the health system.

ACSQHC engages with a range of stakeholders, including clinicians, consumers, state and territory governments, public health bodies and private sector health providers, to promote public awareness of health care safety and quality clinical and health service standards.

ACSQHC Budgeted Expenses and Resources

Table 2.1.1 provides an overview of the total expenses for ACSQHC by Program.

Table 2.1.1: Budgeted Expenses and Resources for ACSQHC

	2011-12 Estimated actual \$'000	2012-13 Budget \$'000	2013-14 Forward year 1 \$'000	2014-15 Forward year 2 \$'000	2015-16 Forward year 3 \$'000
Program 1.1: Safety and quality in health care					
Revenue from Government Amounts from the Portfolio					
Department	6,000	6,165	18,334	18,334	18,334
Revenues from independent sources	5,520	5,765	18,745	18,749	18,749
Operating deficit (surplus)	1,133	-	-	-	-
Total for Program 1.1	12,653	11,930	37,079	37,083	37,083
Total expenses for Outcome 1	12,653	11,930	37,079	37,083	37,083
	2011-12	2012-13			
Average staffing level (number)	38	39			

Program 1.1: Safety and Quality in Health Care

Program Objectives

Increase support for the implementation of safety and quality improvements in health care

ACSQHC will maintain support for the implementation of agreed safety and quality improvement priorities as well as developing an increased focus on individual clinician and clinical team implementation. ACSQHC will achieve this by ensuring that the program-specific resources it produces meet the needs of clinician and consumer end users, including those in specific settings of care. ACSQHC will collaborate with clinicians, consumers and health departments to make the best use of technology based solutions to provide practical tools and resources for users.

Develop clinical standards of care

The development of national clinical standards and their associated indicators from clinical guidelines is a key function of ACSQHC. In 2012-13, ACSQHC will develop clinical standards, focusing on areas of high-volume, high-cost care where there is known variation from well-established models of care. Development will involve senior clinicians and extensive consultation with existing specialised clinical groups.

Increase analytical capacity

ACSQHC will work with the National Health Performance Authority to identify and develop indicators of the safety and quality performance of the health system. Indicators will also be developed to assist acute and primary care service providers to improve their safety and quality performance. ACSQHC will develop these indicators in collaboration with stakeholders, including state and territory health departments and health service providers.

Coordinate implementation of National Safety and Quality Health Services Standards

ACSQHC will drive the uptake of NSQHS Standards by administering the accreditation of health service providers through the Australian Health Services Safety and Quality Accreditation Scheme. State and territory health departments will regulate the requirements for accreditation, monitor outcomes and, where necessary, support health services to rectify performance. ACSQHC will continue to coordinate the establishment of these processes and the related activity of health service accrediting agencies. ACSQHC will coordinate implementation, support uptake and monitor effectiveness of the NSQHS Standards. In addition, ACSQHC will develop guides and resources to support health services and accrediting agencies implement the standards.

Program 1.1 is linked as follows:

- The Treasury (Australia Bureau of Statistics – Program 1.1) for patient experience surveys to better understand quality of health care delivery and other measures of health care quality.

Program 1.1: Deliverables¹

Table 2.1.2: Qualitative Deliverables for Program 1.1

Qualitative Deliverables	2012-13 Reference Point or Target
Increase support for the implementation of safety and quality improvements in health care	
Provide safety and quality information and resources to clinicians and the public	Development and distribution of sector-specific implementation tools and resources for the public and private acute sector and primary care
Develop clinical standards of care	
Develop clinical standards for consultation	Clinical standards that align with the Australian Safety and Quality Goals for Health Care and include acute coronary syndrome and stroke

Table 2.1.3: Quantitative Deliverables for Program 1.1

Quantitative Deliverables	2011-12 Revised Budget	2012-13 Budget Target	2013-14 Forward Year 1	2014-15 Forward Year 2	2015-16 Forward Year 3
Increase analytical capacity					
Condition specific clinical indicator sets developed ²	N/A	2	3	N/A	N/A
Specifications for primary care practice indicators complete and indicators available for use in practices ²	N/A	25	35	N/A	N/A

¹ In 2012-13, all deliverables and key performance indicators have been reviewed and updated to ensure targeted performance reporting.

² This is a new activity for 2012-13. Figures for 2014-15 and beyond cannot be forecast as the number and areas in which additional clinical indicator sets are developed is dependent on acceptance by all jurisdictions of ACSQHC workplan and budget.

Program 1.1: Key Performance Indicators

Table 2.1.4: Qualitative Key Performance Indicators for Program 1.1

Qualitative Indicator	2012-13 Reference Point or Target
Develop clinical standards of care	
Practice level indicators in primary care accepted	Indicators accepted into MeTeOR (National Meta Data Register for health standards)
Coordinate implementation of National Safety and Quality Health Services Standards	
Successful negotiations with states and territories on arrangements for the implementation of the National Safety and Quality Health Service Standards in hospitals and day procedure hospitals	Agreement reached with all jurisdictions on the implementation of the National Safety and Quality Health Service Standards

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Table 2.1.5: Quantitative Key Performance Indicators for ACSQHC

Quantitative Indicators	2011-12 Revised Budget	2012-13 Budget Target	2013-14 Forward Year 1	2014-15 Forward Year 2	2015-16 Forward Year 3
Increase support for the implementation of safety and quality improvements in health care					
Percentage of public hospital beds submitting compliance data to the National Hand Hygiene Initiative	(≥75%) ³	≥90%	≥90%	≥95%	≥95%
Coordinate implementation of National Safety and Quality Health Services Standards					
Number of clinicians completing the healthcare associated infection online education modules	(≥5,500) ⁴	≥7,000	≥7,000	≥10,000	≥10,000

³ 2011-12 was the first full year of the National Hand Hygiene Initiative and therefore, due to a lack of available data, this figure wasn't reported in the 2011-12 Portfolio Budget Statements.

⁴ 2011-12 was the first full year of the Healthcare Associated Infection Online Interactive Education Modules and therefore, due to a lack of available data, this figure wasn't reported in the 2011-12 Portfolio Budget Statements.

Quantitative Indicators	2011-12 Revised Budget	2012-13 Budget Target	2013-14 Forward Year 1	2014-15 Forward Year 2	2015-16 Forward Year 3
Implement National Safety and Quality Health Services Standards					
Percentage of hospitals and day procedure services assessed to the NSQHS Standards ⁵	N/A	10%	30%	70%	100%

⁵ This initiative commences in 2012-13.

Section 3: Explanatory Tables and Budgeted Financial Statements

Section 3 presents explanatory tables and budgeted financial statements which provide a comprehensive snapshot of agency finances for the 2012-13 Budget year. It explains how budget plans are incorporated into the financial statements and provides further details of the reconciliation between appropriations and program expenses, movements in administered funds, special accounts and government Indigenous expenditure.

3.1 Explanatory Tables

3.1.1 Movement of administered funds between years

Section 3.1.1 is not applicable to ACSQHC.

3.1.2 Special Accounts

Section 3.1.2 is not applicable to ACSQHC.

3.1.3 Australian Government Indigenous Expenditure

The 2012-13 Australian Government Indigenous Expenditure (AGIE) statement is not applicable because ACSQHC has no specific Indigenous expenses.

3.2 Budgeted Financial Statements

3.2.1 Differences in agency resourcing and financial statements

Section 3.2.1 is not applicable to ACSQHC.

3.2.2 Analysis of budgeted financial statements

ACSQHC commenced operations as a separate agency on 1 July 2011. For most of 2011-12, the ACSQHC operated under an MOU with the Department of Health and Ageing.

Income Statement

ACSQHC operational costs are funded jointly by the Australian Government and state and territory governments on a 50:50 basis through annual contributions.

ACSQHC's total resourcing available for 2012-13 is estimated at \$14.9 million, including Commonwealth and state Workplan funding of \$11.3 million⁶ and other carry forward and funding receipts of \$3.6 million. In 2013-14, estimated resourcing for ACSQHC (\$37.1 million) reflects the full year of funding for the delivery of ACSQHC's programs, as well as the associated agency management costs. This is consistent into the forward year estimates.

Balance Sheet

ACSQHC's total asset and liabilities are expected to remain stable over the forward years. The assets are budgeted to comprise predominantly of cash and non-financial assets. The liabilities are budgeted to comprise of suppliers payable and employee entitlements.

⁶ The total level of funding to be delivered to the ACSQHC is contingent on the states and territories collectively matching the Commonwealth's funding contribution.

3.2.3 Budgeted financial statements tables

**Table 3.2.1: Comprehensive income statement (showing net cost of services)
(for the period ended 30 June)**

	Estimated actual 2011-12 \$'000	Budget estimate 2012-13 \$'000	Forward estimate 2013-14 \$'000	Forward estimate 2014-15 \$'000	Forward estimate 2015-16 \$'000
EXPENSES					
Employee benefits	5,737	5,909	4,841	4,986	4,986
Supplier expenses	6,916	6,021	32,238	32,097	32,097
Total expenses	12,653	11,930	37,079	37,083	37,083
LESS:					
OWN-SOURCE INCOME					
Revenue					
Interest	20	100	411	415	415
Other	5,500	5,665	18,334	18,334	18,334
Total revenue	5,520	5,765	18,745	18,749	18,749
Gains					
Other	-	-	-	-	-
Total gains	-	-	-	-	-
Total own-source income	5,520	5,765	18,745	18,749	18,749
Net cost of (contribution by) services	7,133	6,165	18,334	18,334	18,334
Revenue from Government	6,000	6,165	18,334	18,334	18,334
Surplus (Deficit)	(1,133)	-	-	-	-
Surplus (Deficit) attributable to the Australian Government	(1,133)	-	-	-	-
OTHER COMPREHENSIVE INCOME					
Changes in asset revaluation reserves	-	-	-	-	-
Total other comprehensive income	-	-	-	-	-
Total comprehensive income attributable to the Australian Government	(1,133)	-	-	-	-

Table 3.2.2: Budgeted Departmental balance sheet (as at 30 June)

	Estimated actual 2011-12 \$'000	Budget estimate 2012-13 \$'000	Forward estimate 2013-14 \$'000	Forward estimate 2014-15 \$'000	Forward estimate 2015-16 \$'000
ASSETS					
Financial assets					
Cash and cash equivalents	2,953	3,021	4,342	4,359	4,359
Total financial assets	2,953	3,021	4,342	4,359	4,359
Non-financial assets					
Property, plant and equipment	-	-	-	-	-
Intangibles	-	-	-	-	-
Total non-financial assets	-	-	-	-	-
Total assets	2,953	3,021	4,342	4,359	4,359
LIABILITIES					
Payables					
Creditors	1,500	1,545	2,687	2,675	2,675
Total payables	1,500	1,545	2,687	2,675	2,675
Provisions					
Employees	750	773	952	981	981
Total provisions	750	773	952	981	981
Total liabilities	2,250	2,318	3,639	3,656	3,656
Net Assets	703	703	703	703	703
EQUITY					
Contributed Equity	1,836	1,836	1,836	1,836	1,836
Retained surpluses or accumulated deficits	(1,133)	(1,133)	(1,133)	(1,133)	(1,133)
Total equity	703	703	703	703	703

**Table 3.2.3: Departmental statement of changes in equity — summary of movement
(Budget year 2012-13)**

	Retained earnings	Asset revaluation reserve	Other reserves	Contributed equity/ capital	Total equity
	\$'000	\$'000	\$'000	\$'000	\$'000
Opening balance as at 1 July 2012					
Balance carried forward from previous period	(1,133)	-	-	1,836	703
Surplus (deficit) for the period	-	-	-	-	-
Contribution by Government	-	-	-	-	-
Estimated closing balance as at 30 June 2013	(1,133)	-	-	1,836	703

**Table 3.2.4: Budgeted Departmental statement of cash flows
(for the period ended 30 June)**

	Estimated actual 2011-12 \$'000	Budget estimate 2012-13 \$'000	Forward estimate 2013-14 \$'000	Forward estimate 2014-15 \$'000	Forward estimate 2015-16 \$'000
OPERATING ACTIVITIES					
Cash received					
Grants from Portfolio Department	6,000	6,165	18,334	18,334	18,334
State Government contributions	5,500	5,665	18,334	18,334	18,334
Interest	20	100	411	415	415
Net GST received	1,923	2,911	3,204	3,211	3,211
Other cash received	2,657	-	-	-	-
Total cash received	16,100	14,841	40,283	40,294	40,294
Cash used					
Employees	5,723	5,886	4,662	4,957	4,957
Suppliers	5,501	5,976	31,096	32,109	32,126
Net GST paid	1,923	2,911	3,204	3,211	3,211
Total cash used	13,147	14,773	38,962	40,277	40,294
Net cash from (or used by) operating activities	2,953	68	1,321	17	-
INVESTING ACTIVITIES					
Cash used					
Purchase of property, plant and equipment	-	-	-	-	-
Total cash used	-	-	-	-	-
Net cash from (or used by) investing activities	-	-	-	-	-
Net increase (or decrease) in cash held	2,953	68	1,321	17	-
Cash and cash equivalents at the beginning of the reporting period	-	2,953	3,021	4,342	4,359
Cash and cash equivalents at the end of the reporting period	2,953	3,021	4,342	4,359	4,359

Table 3.2.5: Capital budget statement

	Estimated actual 2011-12 \$'000	Budget estimate 2012-13 \$'000	Forward estimate 2013-14 \$'000	Forward estimate 2014-15 \$'000	Forward estimate 2015-16 \$'000
PURCHASE OF NON-FINANCIAL ASSETS					
Funded internally from departmental resources	-	-	-	-	-
Total acquisitions of non-financial assets	-	-	-	-	-
RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE					
Total purchases	-	-	-	-	-
Total cash used to acquire assets	-	-	-	-	-

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Table 3.2.6: Statement of asset movements (2012-13)

	Buildings	Other property, plant & equipment	Intangibles	Total
	\$'000	\$'000	\$'000	\$'000
As at 1 July 2012				
Gross book value	-	-	-	-
Accumulated depreciation/amortisation and impairment	-	-	-	-
Opening net book balance	-	-	-	-
CAPITAL ASSET ADDITIONS				
Estimated expenditure on new or replacement assets				
By purchase - funded internally	-	-	-	-
Sub-total	-	-	-	-
Other movements				
Depreciation/amortisation expense	-	-	-	-
As at 30 June 2013				
Gross book value	-	-	-	-
Accumulated depreciation/amortisation and impairment	-	-	-	-
Closing net book balance	-	-	-	-