

Standard 9. Integration

The MHS collaborates with and develops partnerships within in its own organisation and externally with other service providers to facilitate coordinated and integrated services for consumers and carers.

CRITERIA

- 9.1** The MHS ensures that a person responsible for the coordination of care is available to facilitate coordinated and integrated services throughout all stages of care for consumers and carers.
- 9.2** The MHS has formal processes to support and sustain interdisciplinary care teams.
- 9.3** The MHS facilitates continuity of integrated care across programs, sites and other related services with appropriate communication, documentation and evaluation to meet the identified needs of consumers and carers.
- 9.4** The MHS establishes links with the consumers' nominated primary health care provider and has procedures to facilitate and review internal and external referral processes.
- 9.5** The MHS has formal processes to develop inter-agency and intersectoral links and collaboration.