

2.6 BUDGETED EXPENSES AND PERFORMANCE FOR OUTCOME 6

Outcome 6: Ageing and Aged Care

Improved wellbeing for older Australians through targeted support, access to quality care and related information services

Programs Contributing to Outcome 6

- Program 6.1: Access and Information**
- Program 6.2: Home Support and Care**
- Program 6.3: Residential and Flexible Care**
- Program 6.4: Aged Care Quality**

Linked Programs

Other Commonwealth entities that contribute to Outcome 6

Australian Aged Care Quality Agency¹

Program 1.1: Quality Assessment, Compliance Monitoring and Promotion of High Quality Care in Australian Government Subsidised Aged Care Services

The Australian Aged Care Quality Agency contributes to this Outcome through quality assurance across the aged care sector, supporting and promoting quality in aged care service delivery, and delivering a comprehensive industry accreditation and education program (6.4).

Department of Human Services

Program 1.2: Services to the Community – Health

The Department of Human Services contributes to this Outcome by:

- Undertaking income testing for care recipients (6.2)
- Making payments under the Continence Aids Payment Scheme (6.2)
- Administering payments to aged care providers (6.2 and 6.3)
- Means testing residents (6.3).

Department of Social Services

Program 3.1: Disability Mental Health and Carers Program

Program 3.2: National Disability Insurance Scheme

The Department of Social Services contributes to this Outcome by providing assistance, support and services for people with a disability and their carers (all Outcome 6 programs).

Department of Veterans' Affairs

Program 2.4: Veterans' Community Care and Support

Alongside the ageing and aged care programs administered by the Department of Health for the broader community, the Department of Veterans' Affairs contributes to the delivery of aged and community care for Australian veterans (6.3).

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¹ Refer to the Australian Aged Care Quality Agency chapter in these Portfolio Budget Statements for further information on the work of this entity.

The Treasury

Program 1.9: National Partnership Payments to the States

The Treasury makes National Partnership Payments to the State and Territory Governments for Home and Community Care as part of the Federal Financial Relations Framework. Activities funded for Home and Community Care contribute to the Government objectives within this outcome (6.2).²

Table 2.6.1: Budgeted Expenses for Outcome 6

Table 2.6.1 shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by administered and departmental funding sources.

	2016-17 Estimated actual \$'000	2017-18 Budget \$'000	2018-19 Forward Year 1 \$'000	2019-20 Forward Year 2 \$'000	2020-21 Forward Year 3 \$'000
Program 6.1: Access and Information					
Administered expenses					
Ordinary annual services ^(a)	195,875	209,190	210,132	218,601	220,878
Departmental expenses					
Departmental appropriation ^(b)	43,457	42,077	42,645	42,275	42,196
Expenses not requiring appropriation in the Budget year ^(c)	2,582	734	918	777	777
Total for Program 6.1	241,914	252,001	253,695	261,653	263,851
Program 6.2: Home Support and Care ^(d)					
Administered expenses					
Ordinary annual services ^(a)	2,269,276	2,549,718	3,086,111	3,237,406	3,343,528
Special appropriations					
<i>Aged Care Act 1997</i>					
- home care packages	1,726,419	1,967,122	2,293,311	2,656,893	2,971,024
<i>National Health Act 1953</i>					
- continence aids payments	85,291	86,792	84,657	75,043	77,344
Departmental expenses					
Departmental appropriation ^(b)	43,151	45,459	50,078	47,632	47,058
Expenses not requiring appropriation in the Budget year ^(c)	2,858	722	903	764	764
Total for Program 6.2	4,126,995	4,649,813	5,515,060	6,017,738	6,439,718

² For Budget estimates relating to the National Partnership component of the program, refer to Budget Paper No. 3 or Program 1.9 of the Treasury's Portfolio Budget Statements.

Table 2.6.1: Budgeted Expenses for Outcome 6 (continued)

	2016-17 Estimated actual \$'000	2017-18 Budget \$'000	2018-19 Forward Year 1 \$'000	2019-20 Forward Year 2 \$'000	2020-21 Forward Year 3 \$'000
Program 6.3: Residential and Flexible Care					
Administered expenses					
Ordinary annual services ^{(a) (e)}	107,546	100,929	102,901	114,201	132,477
Zero Real Interest Loans					
- appropriation	67,040	34,200	17,960	-	-
- expense adjustment ^(f)	(47,451)	(22,866)	(11,936)	-	-
Special appropriations					
<i>Aged Care Act 1997</i>					
- residential care	10,885,981	11,429,323	12,058,575	12,871,183	13,554,026
<i>Aged Care Act 1997</i>					
- flexible care	431,390	472,175	495,409	539,798	583,032
<i>Aged Care (Accommodation Payment Security) Act 2006</i>	801	-	-	-	-
Departmental expenses					
Departmental appropriation ^(b)	48,661	44,184	44,755	44,331	44,048
Expenses not requiring appropriation in the Budget year ^(c)	2,983	802	1,003	849	849
Total for Program 6.3	11,496,951	12,058,747	12,708,667	13,570,362	14,314,432
Program 6.4: Aged Care Quality					
Administered expenses					
Ordinary annual services ^(a)	131,432	114,210	117,225	119,091	120,977
Departmental expenses					
Departmental appropriation ^(b)	52,011	45,681	44,616	44,190	44,010
Expenses not requiring appropriation in the Budget year ^(c)	2,684	799	999	845	845
Total for Program 6.4	186,127	160,690	162,840	164,126	165,832

Table 2.6.1: Budgeted Expenses for Outcome 6 (continued)

	2016-17 Estimated actual \$'000	2017-18 Budget \$'000	2018-19 Forward Year 1 \$'000	2019-20 Forward Year 2 \$'000	2020-21 Forward Year 3 \$'000
Outcome 6 totals by appropriation type					
Administered expenses					
Ordinary annual services ^(a)	2,771,169	3,008,247	3,534,329	3,689,299	3,817,860
- expense adjustment ^(f)	(47,451)	(22,866)	(11,936)	-	-
Special appropriations	13,129,882	13,955,412	14,931,952	16,142,917	17,185,426
Departmental expenses					
Departmental appropriation ^(b)	187,280	177,401	182,094	178,428	177,312
Expenses not requiring appropriation in the Budget year ^(c)	11,107	3,057	3,823	3,235	3,235
Total expenses for Outcome 6	16,051,987	17,121,251	18,640,262	20,013,879	21,183,833
	2016-17	2017-18			
Average staffing level (number)	1,157	1,095			

^(a) Appropriation (Bill No. 1) 2017-18.

^(b) Departmental appropriation combines 'Ordinary annual services (Appropriation Bill No. 1)' and 'Revenue from independent sources (s74)'.
^(c) Expenses not requiring appropriation in the Budget year are made up of depreciation expense, amortisation expense, makegood expense and audit fees.

^(d) Budget estimates for this program exclude Home and Community Care National Partnership funding paid to State and Territory Governments by the Treasury as part of the Federal Financial Relations (FFR) framework. National Partnerships are listed in this chapter under each program. For Budget estimates relating to the National Partnership component of this program, please refer to Budget Paper No. 3 or Program 1.9 of the Treasury's Portfolio Budget Statements.

^(e) Ordinary annual services (Bill 1) against program 6.3 excludes amounts appropriated in Bill 1 for Zero Real Interest Loans as this funding is not accounted for as an expense.

^(f) Payments under the zero real interest loans program are a loan to aged care providers and not accounted for as an expense. The concessional loan discount is the expense and represents the difference between an estimate of the market rate of interest, and that recovered under the loan agreement, over the life of the loan. This adjustment recognises the difference between the appropriation and the concessional loan discount expense.

Movement of Funds

There were no movements of administered funds between years for Outcome 6.

Planned Performance for Outcome 6

Tables 2.6.2 – 2.6.5 below detail the performance criteria for each program associated with Outcome 6. These tables also summarise how each program is delivered and where 2017-18 Budget measures have materially changed existing programs.

Table 2.6.2: Performance Criteria for Program 6.1

Purpose
Lead and shape Australia's health and aged care system and sporting outcomes through evidence-based policy, well targeted programs, and best practice regulation.
Outcome 6: Ageing and Aged Care
Improved wellbeing for older Australians through targeted support, access to quality care and related information services
Program 6.1: Access and Information
<p>The Australian Government through My Aged Care allows older people, their families, representatives and carers easier access to reliable and trusted information about aged care services. My Aged Care aims to enable people to maximise their independence, choice and quality of life. In addition, it aims to provide improved and more consistent client outcomes, responsive assessments of clients' needs and goals, appropriate referrals and equitable access to aged care services.</p> <p>The 2017-18 Budget will provide additional funding of \$3.1 million for ICT support for the My Aged Care platform. Critical improvements in system performance and efficiency will help ensure timely access to aged care for older people, and enable information technology infrastructure to keep pace with the increase in the number of people using My Aged Care.</p>
Delivery
<p>A. Supporting equitable and timely access to aged care services and information for older Australians, their families, representatives and carers</p> <ul style="list-style-type: none"> • Provide a clear service and information resource with easily identifiable entry points, such as the My Aged Care website and contact centre. • Deliver high quality assessments and referrals to aged care services. • Improve user experience of the My Aged Care website to support access to timely, relevant and easy to use information. • Develop tailored information materials for people with diverse needs. • Provide support for vulnerable clients to access suitable services. • Implement the redesigned National Aged Care Advocacy Program to assist older people to understand their aged care options in order to make informed choices. • Implement a redesigned Community Visitors Scheme to support recipients of Commonwealth funded aged care services who are socially isolated or at risk of social isolation.

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Performance criteria				
A. Supporting equitable and timely access to aged care services and information for older Australians, their families, representatives and carers				
Demonstrated system efficiency of My Aged Care through:				
a. Maintaining the percentage of high priority comprehensive assessments with clinical intervention completed within 48 hours of referral acceptance.				
b. Maintaining the percentage of high priority home support assessments completed within 10 calendar days of referral acceptance.				
2016-17 Estimated result	2017-18 Target	2018-19 Target	2019-20 Target	2020-21 Target
a. 69.5% ³	>90%	>90%	>90%	>90%
b. 81.3% ⁴	>90%	>90%	>90%	>90%
Percentage of surveyed users⁵ who are satisfied⁶ with the service provided by the:				
a. My Aged Care Contact Centre.				
b. My Aged Care website.				
2016-17 Estimated result	2017-18 Target	2018-19 Target	2019-20 Target	2020-21 Target
a. 96%	≥95%	≥95%	≥95%	≥95%
b. 56%	≥65%	≥65%	≥65%	≥65%
Material changes to Program 6.1 resulting from the following measures:				
<ul style="list-style-type: none"> • <i>National Disability Insurance Scheme – finalisation of transition arrangements</i> 				

³ Data correct as at 31 March 2017.

⁴ Ibid.

⁵ 'Users' refers broadly to different types of callers to the My Aged Care Contact Centre and visitors to the My Aged Care website, including people seeking information and/or services for themselves, or others, as well as aged care service providers seeking information or system help.

⁶ 'Satisfied' callers to the My Aged Care Contact Centre and visitors to the My Aged Care website are those who respond 'very satisfied' or 'satisfied' to the My Aged Care Customer Satisfaction Survey question: "How satisfied were you overall with your experience?"

Table 2.6.3 – Performance Criteria for Program 6.2

Program 6.2: Home Support and Care
<p>The Australian Government aims to provide choice through a range of flexible options to support older people to remain living at home and connected to their communities for longer. These service options include the Commonwealth Home Support Program (CHSP) which provides entry-level support services for older people aged 65 years and older (or 50 years and older for Aboriginal and Torres Strait Islander peoples) who need assistance to keep living independently at home and in their community.</p> <p>This also includes home care packages, which help older Australians living at home to access a range of clinical care, personal care and support services, to assist with day-to-day activities. Recent changes to the Home Care Packages Program mean consumers now have more choice about their care and who delivers it. Consumers can choose a provider that best meets their goals and needs, and change providers more easily if they want to. The Government will also continue to provide assistance to eligible recipients through the Continence Aids Payments Scheme.</p> <p>In the 2017-18 Budget, the Government will extend funding arrangements for the CHSP of \$5.5 billion for a further two years until 30 June 2020. This will benefit consumers receiving home support, and their carers, by providing continuity of essential services such as transport, Meals on Wheels, domestic assistance, personal care, nursing and allied health and respite services. This includes extending funding agreements with CHSP service providers and Regional Assessment Services from 1 July 2018 (1 July 2019 in Victoria), with new funding conditions to provide a greater focus on activities that support independence and wellness and provide more choice for consumers. Under this measure, two-year funding agreements will also be offered to eligible Home and Community Care service providers and assessment services in WA, which are moving to the CHSP from 1 July 2018.</p>
Delivery
<p>A. Providing home support for older people who need assistance to keep living independently</p> <ul style="list-style-type: none"> • Provide older people access to a range of ongoing care services to enable them to keep living in their own homes. • Commence implementation of the Continuity of Support Program in accordance with the agreed schedule with State and Territory Governments. Implementation will be complete when all eligible older people are receiving Commonwealth administered continuity of support arrangements. <p>B. Providing older people access to a range of ongoing care services to keep living in their own homes</p> <ul style="list-style-type: none"> • Assign Home Care Packages to consumers through a nationally consistent process via My Aged Care. This approach benefits consumers as assignment is based on how long they have been waiting for care, and their individual needs and circumstances, regardless of where they live. <p>C. Providing assistance to eligible recipients through the Continence Aids Payments Scheme</p> <ul style="list-style-type: none"> • Continue to provide financial assistance to eligible people to assist with some of the costs associated with incontinence.

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Performance criteria				
A. Providing home support for older people who need assistance to keep living independently				
Commonwealth Home Support continues to assist older people to stay independent and live in their homes and communities for longer.				
2016-17 Estimated result	2017-18 Target	2018-19 (& beyond) Target		
Services continue to be provided through the Commonwealth Home Support Program, including growth funding to support the changing needs and growth in Australia's ageing population.	Continue to provide services through the Commonwealth Home Support Program.	As per 2017-18.		
The Commonwealth Continuity of Support Program⁷ continues to be implemented in a phased approach to support eligible older people with a disability.				
2016-17 Estimated result	2017-18 Target	2018-19 Target	2019-20 Target	2020-21 Target
Commenced implementation of services in regions across Queensland, New South Wales and Tasmania.	Progressive regional implementation is ongoing.	Full implementation of all services for New South Wales, South Australia and the Australian Capital Territory.	Full implementation of all services for Victoria, Tasmania, Queensland and the Northern Territory.	Full implementation of all services for Western Australia.
B. Providing older people access to a range of ongoing care services to keep living in their own homes				
Provide support to older people with complex care needs to keep them living independently in their own homes through the Home Care Packages Program.				
a. Number of allocated Home Care Packages.⁸				
2016-17 Estimated result	2017-18 Target	2018-19 Target	2019-20 Target	2020-21 Target
a. 90,763 ⁹	100,436	112,733	124,443	134,545

⁷ The Continuity of Support (CoS) Program provides support to older people with a disability currently receiving State and Territory-managed specialist disability services, who are not eligible for the National Disability Insurance Scheme (NDIS) at the time the NDIS is implemented in a region. The CoS Program is being implemented in line with the NDIS rollout.

⁸ Includes mainstream and flexible Home Care Packages.

⁹ Data correct as at 28 February 2017.

C. Providing assistance to eligible recipients through the Continence Aids Payments Scheme		
Assist people with permanent and severe incontinence to maintain a good quality of life enabling them to participate in the community.		
2016-17 Estimated result	2017-18 Target	2018-19 (& beyond) Target
The Department has provided \$83.9m ¹⁰ in funding through the Continence Aids Payments Scheme to 139,500 ¹¹ people to assist with meeting some of the costs associated with incontinence.	Provide financial assistance through the Continence Aids Payments Scheme to eligible people to support the purchase of continence products.	As per 2017-18.
Material changes to Program 6.2 resulting from the following measures:		
<ul style="list-style-type: none"> • <i>National Disability Insurance Scheme – finalisation of transition arrangements</i> 		

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¹⁰ Data correct as at 31 March 2017. Total Continence Aids Payments Scheme funding may change as the program is demand driven.

¹¹ Ibid.

Table 2.6.4 – Performance Criteria for Program 6.3

Program 6.3: Residential and Flexible Care
<p>The Australian Government funds residential aged care facilities to provide a range of care options and accommodation for older people who are unable to continue living independently in their own homes, either on both a permanent and short-term basis. The Government also funds a number of flexible care options, either in a residential or home care setting, to cater to the needs of older people who may require a different care approach than that provided through mainstream residential or home care.</p>
Delivery
<p>A. Supporting people with different care needs through flexible care arrangements</p> <ul style="list-style-type: none"> • Expand access to restorative care interventions to improve wellbeing for older people through the Short-Term Restorative Care Program. • Provide flexible care options to meet the aged care needs of older people living in regional and remote communities through the Multi-Purpose Services Program, which in 2017-18 will provide 3,712 places. • Fund the delivery of culturally appropriate aged care for older Aboriginal and Torres Strait Islander peoples close to home through the National Aboriginal and Torres Strait Islander Flexible Aged Care Program, which in 2017-18 is expected to provide 850 places. <p>B. Supporting people in residential aged care</p> <ul style="list-style-type: none"> • Continue to subsidise residential aged care places to ensure residential aged care can continue to be provided to older people who can no longer live independently in their own homes. By 30 June 2018 it is expected around 209,700 mainstream residential aged care places will be provided. • Increase the number of residential aged care places available in the community by undertaking a competitive Aged Care Approvals Round. <p>C. Facilitating equitable access to residential aged care through capital grants</p> <ul style="list-style-type: none"> • Support the development and refurbishment of aged care facilities by allocating capital grants through the Aged Care Approvals Round, to assist residential aged care providers that do not have the financial capacity to undertake necessary capital works. <p>D. Protecting the financial security of people in Commonwealth-subsidised residential aged care through the Accommodation Payment Guarantee Scheme</p> <ul style="list-style-type: none"> • Administer the Accommodation Payment Guarantee Scheme, when Commonwealth-subsidised residential aged care service providers are deemed insolvent following the Secretary's insolvency event declaration under the <i>Aged Care (Accommodation Payment Security) Act 2006</i>.

Performance criteria				
A. Supporting people with different care needs through flexible care arrangements				
Increase in the number of older people who accessed restorative interventions through the Short-Term Restorative Care Program or the Transition Care Program.				
2016-17 Estimated result	2017-18 Target	2018-19 Target	2019-20 Target	2020-21 Target
25,000	≥27,000	≥28,000	≥31,000	≥34,000
Number of places funded through Multi-Purpose Services.				
2016-17 Estimated result	2017-18 Target	2018-19 Target	2019-20 Target	2020-21 Target
3,634	3,712	3,869	3,980	4,060
Number of places funded through the National Aboriginal and Torres Strait Islander Flexible Aged Care Program.				
2016-17 Target	2017-18 Target	2018-19 Target	2019-20 Target	2020-21 Target
820 ¹²	850 ¹³	850	850	850
Estimated result				
820				
B. Supporting people in residential aged care				
Provide residential care options and accommodation for older people who are unable to continue living independently in their own homes.				
a. Residential aged care places available as at 30 June.				
2016-17 Estimated result	2017-18 Target	2018-19 Target	2019-20 Target	2020-21 Target
a. 202,800	209,700	216,900	224,600	232,300
Ensure that subsidies paid to residential aged care providers accurately reflect the assessed care needs of residents.				
2016-17 Estimated result	2017-18 Target	2018-19 (& beyond) Target		
Based on the high-risk Aged Care Funding Instrument ¹⁴ claims reviewed up until 31 March 2017, it is estimated that by 30 June 2017, 2,381 ¹⁵ claims will result in adjustments to the amount of subsidies paid.	Aged Care Funding Instrument reviews are undertaken for all residential aged care services that are determined to be at high-risk of inaccurate claiming.	As per 2017-18.		

¹² This target has been revised to reflect the expansion of existing services (National Aboriginal and Torres Strait Islander Flexible Aged Care Program and Multi-Purpose Services).

¹³ The National Aboriginal and Torres Strait Islander Flexible Aged Care Program is a grant based program with a capped appropriation. Future year targets reflect the current estimates for the program.

¹⁴ Approved providers receive Government funding for aged care service provision based on the Aged Care Funding Instrument appraisals of their care recipients' level of need.

¹⁵ Data correct as at 3 April 2017.

C. Facilitating equitable access to residential aged care through capital grants		
Provide assistance for essential capital improvements to support access to residential aged care.		
2016-17 Estimated result	2017-18 Target	2018-19 (& beyond) Target
The Department allocated \$67m in funding through the Rural, Regional and Other Special Needs Building Fund ¹⁶ to support 22 projects.	Where access is impeded, the Rural, Regional and Other Special Needs Building Fund provides limited funding to support ongoing improvements for essential construction, maintenance and upgrades where eligible aged care providers are unable to meet the whole cost of capital works.	As per 2017-18.
D. Protecting the financial security of people in Commonwealth-subsidised residential aged care through the Accommodation Payment Guarantee Scheme		
Lump sum refunds made to eligible aged care recipients within 14 days following the Secretary's insolvency event declaration under the <i>Aged Care (Accommodation Payment Security) Act 2006</i>.¹⁷		
2016-17 Estimated result	2017-18 Target	2018-19 (& beyond) Target
In 2016-17, there have been no instances where the scheme has been triggered. ¹⁸	100% of lump sum refunds are made within 14 days.	As per 2017-18.
Material changes to Program 6.3 resulting from the following measures:		
<ul style="list-style-type: none"> <i>National Disability Insurance Scheme – finalisation of transition arrangements</i> 		

¹⁶ Further information available at: www.agedcare.health.gov.au/aged-care-funding/capital-funding

¹⁷ The administering of the Accommodation Payment Guarantee Scheme is a demand driven process. In accordance with the *Aged Care (Accommodation Payment Security) Act 2006*, where the scheme is triggered the Department will make 100% of payments under the scheme for residents who are owed a refundable lump sum balance. The Commonwealth has discretion to levy all approved residential aged care providers to recover the cost of each trigger of the scheme. Further information available at: www.myagedcare.gov.au/financial-and-legal/protecting-consumer-rights

¹⁸ Data correct as at 31 March 2017.

Table 2.6.5 – Performance Criteria for Program 6.4

Program 6.4: Aged Care Quality		
<p>The Australian Government supports the provision of quality care for older Australians. The Government is working with the aged care sector and consumers to develop a single aged care quality framework that is intended to reduce the regulatory burden for providers, and focus more on quality outcomes for consumers. To ensure quality care is provided to people with dementia the Government provides funding to strengthen the capacity of the aged care sector to deliver quality care and services to support people with dementia, their carers and their families. To better meet the needs of those from diverse backgrounds, the Department has also implemented a National Lesbian, Gay, Bisexual, Transgender and Intersex Ageing and Aged Care Strategy, and the National Ageing and Aged Care Strategy for People from Culturally and Linguistically Diverse backgrounds.</p> <p>The Department applies the regulatory framework through a proportional risk-based approach when taking action to protect the health, welfare, and interests of care recipients.</p>		
Delivery		
<p>A. Ensuring the provision of quality aged care, including equitable care for people from diverse backgrounds, and support for people with dementia</p> <ul style="list-style-type: none"> • Continue to protect the health, welfare, and interests of consumers of aged care services by taking appropriate regulatory action. • Aged care providers receive support for providing quality care to people living with dementia through the Dementia Training Program, the Dementia Behaviour Management Advisory Service and the Severe Behaviour Response Teams. • Support the delivery of quality aged care services to older people by developing a single aged care quality framework to be delivered from 1 July 2018. This will include new aged care standards, a streamlined way of assessing provider performance against the standards, and the availability of improved information on the quality of aged care services. • Monitoring the aged care system and supporting improvements in the system’s ability to provide sustainable quality care for older people. 		
Performance criteria		
<p>A. Ensuring the provision of quality aged care, including equitable care for people from diverse backgrounds, and support for people with dementia</p>		
<p>Protect the safety, wellbeing, and interests of Commonwealth-subsidised care recipients through regulatory activities.</p>		
2016-17 Estimated result	2017-18 Target	2018-19 (& beyond) Target
<p>The Department has taken compliance action in relation to those providers found to be non-compliant with their obligations under the <i>Aged Care Act 1997</i>.¹⁹</p>	<p>Identify, respond to, and take appropriate action to address approved provider non-compliance under the <i>Aged Care Act 1997</i>.</p>	<p>As per 2017-18.</p>

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¹⁹ Further information available at: www.agedcare.health.gov.au/ensuring-quality/residential-aged-care-sanctions/aged-care-sanctions-and-notice-of-non-compliance

Respond to existing and emerging challenges in the provision of aged care for older Australians.		
2016-17 Estimated result	2017-18 Target	2018-19 (& beyond) Target
\$91.391m provided through the Dementia and Aged Care Services Fund.	Provide \$76.138m ²⁰ through the Dementia and Aged Care Services Fund for support activities including dementia care, services targeting Lesbian, Gay, Bisexual, Transgender and Intersex people and people from Culturally and Linguistically Diverse backgrounds; and special measures for Aboriginal and Torres Strait Islander peoples.	In 2018-19, provide \$76.148m through the Dementia and Aged Care Services Fund. In 2019-20, provide \$77.378m through the Dementia and Aged Care Services Fund.
Improve the quality of care for people with dementia by the provision of vocational-level training to aged care workers or continuing professional development training to health professionals.		
2016-17 Estimated result	2017-18 Target	2018-19 (& beyond) Target
N/A ²¹	At least 70% of people surveyed ²² think that the quality of care they are receiving has improved since their associated aged care worker/health professional has undertaken training through the national Dementia Training Program.	As per 2017-18.
Increase the confidence of aged care providers in managing behavioural and psychological symptoms of dementia.		
2016-17 Estimated result	2017-18 Target	2018-19 (& beyond) Target
N/A ²³	At least 75% of sampled care givers ²⁴ report an improvement in confidence when managing behavioural and psychological symptoms of dementia, following an intervention from the Dementia Behaviour Management Advisory Services.	As per 2017-18.
Material changes to Program 6.4 resulting from the following measures:		
<ul style="list-style-type: none"> • There are no material changes to Program 6.4 resulting from measures. 		

²⁰ The reduction in funding from 2017-18 and beyond is due to the following 2012-13 Budget measures ceasing: *Living Longer. Living Better - Better Health Care Connections* and *Living Longer. Living Better - Tackling Dementia*. In addition, funding for this program was redirected by the 2015-16 MYEFO measure *Streamlining Health and Aged Care Workforce Programme Funding*.

²¹ This is a new performance criterion for 2017-18, therefore there is no estimated result for 2016-17.

²² People surveyed include providers of care for, and the families of, people living with dementia.

²³ This is a new performance criterion for 2017-18, therefore there is no estimated result for 2016-17.

²⁴ Sampled care givers include family carers, acute care staff and aged care staff/providers.